

Economy Profile
Kosovo

Doing Business 2020

Comparing Business
Regulation in
190 Economies



WORLD BANK GROUP

Economy Profile of Kosovo

*Doing Business 2020 Indicators
(in order of appearance in the document)*

Starting a business	Procedures, time, cost and paid-in minimum capital to start a limited liability company
Dealing with construction permits	Procedures, time and cost to complete all formalities to build a warehouse and the quality control and safety mechanisms in the construction permitting system
Getting electricity	Procedures, time and cost to get connected to the electrical grid, and the reliability of the electricity supply and the transparency of tariffs
Registering property	Procedures, time and cost to transfer a property and the quality of the land administration system
Getting credit	Movable collateral laws and credit information systems
Protecting minority investors	Minority shareholders' rights in related-party transactions and in corporate governance
Paying taxes	Payments, time, total tax and contribution rate for a firm to comply with all tax regulations as well as postfiling processes
Trading across borders	Time and cost to export the product of comparative advantage and import auto parts
Enforcing contracts	Time and cost to resolve a commercial dispute and the quality of judicial processes
Resolving insolvency	Time, cost, outcome and recovery rate for a commercial insolvency and the strength of the legal framework for insolvency
Employing workers	Flexibility in employment regulation and redundancy cost

About Doing Business

The *Doing Business* project provides objective measures of business regulations and their enforcement across 190 economies and selected cities at the subnational and regional level.

The *Doing Business* project, launched in 2002, looks at domestic small and medium-size companies and measures the regulations applying to them through their life cycle.


Doing Business captures several important dimensions of the regulatory environment as it applies to local firms. It provides quantitative indicators on regulation for starting a business, dealing with construction permits, getting electricity, registering property, getting credit, protecting minority investors, paying taxes, trading across borders, enforcing contracts and resolving insolvency. *Doing Business* also measures features of employing workers. Although *Doing Business* does not present rankings of economies on the employing workers indicators or include the topic in the aggregate ease of doing business score or ranking on the ease of doing business, it does present the data for these indicators.

By gathering and analyzing comprehensive quantitative data to compare business regulation environments across economies and over time, *Doing Business* encourages economies to compete towards more efficient regulation; offers measurable benchmarks for reform; and serves as a resource for academics, journalists, private sector researchers and others interested in the business climate of each economy.

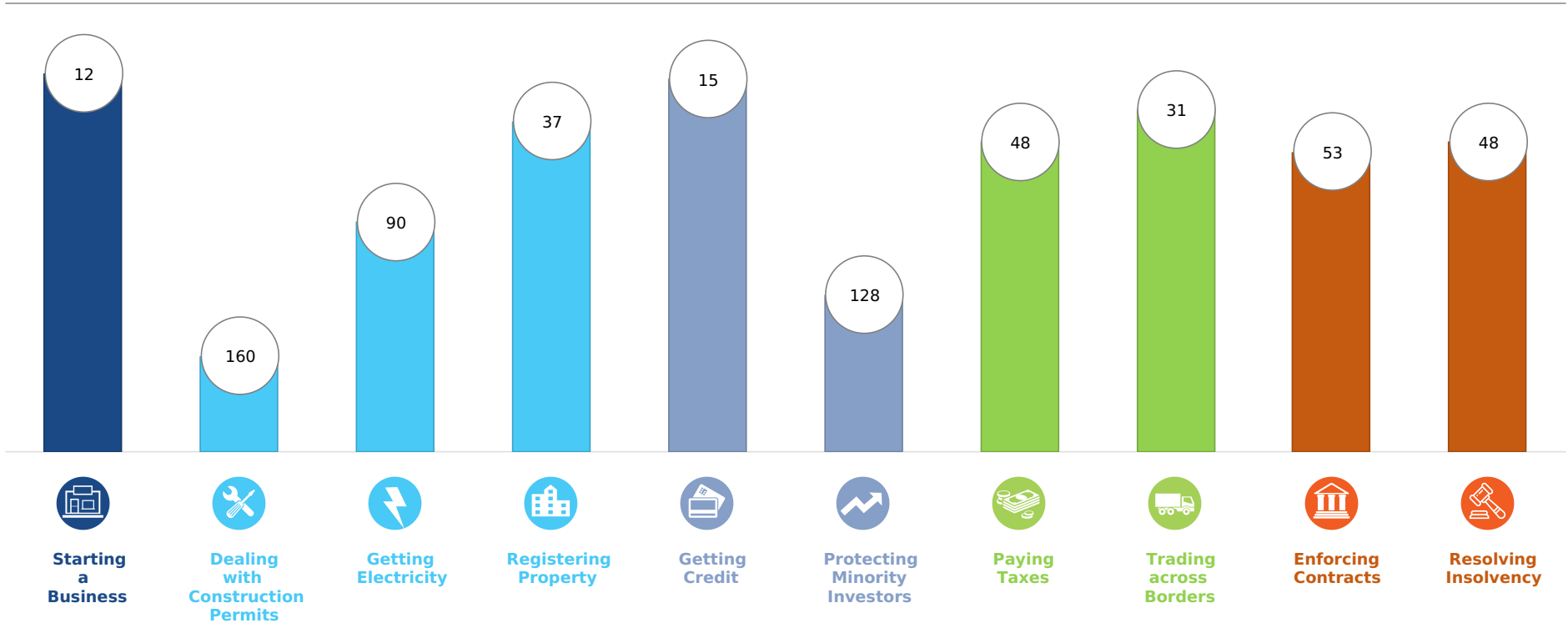
In addition, *Doing Business* offers detailed [subnational studies](#), which exhaustively cover business regulation and reform in different cities and regions within a nation. These studies provide data on the ease of doing business, rank each location, and recommend reforms to improve performance in each of the indicator areas. Selected cities can compare their business regulations with other cities in the economy or region and with the 190 economies that *Doing Business* has ranked.

The first *Doing Business* study, published in 2003, covered 5 indicator sets and 133 economies. This year's study covers 11 indicator sets and 190 economies. Most indicator sets refer to a case scenario in the largest business city of each economy, except for 11 economies that have a population of more than 100 million as of 2013 (Bangladesh, Brazil, China, India, Indonesia, Japan, Mexico, Nigeria, Pakistan, the Russian Federation and the United States) where *Doing Business* also collected data for the second largest business city. The data for these 11 economies are a population-weighted average for the 2 largest business cities. The project has benefited from feedback from governments, academics, practitioners and reviewers. The initial goal remains: to provide an objective basis for understanding and improving the regulatory environment for business around the world.

To learn more about *Doing Business* please visit doingbusiness.org

Ease of Doing Business in Kosovo 	Region	Europe & Central Asia	DB RANK	DB SCORE
	Income Category	Upper middle income	57	73.2
	Population	1,845,300		
	City Covered	Pristina		

Rankings on Doing Business topics - Kosovo



Topic Scores



Starting a Business (rank) 12 Score of starting a business (0-100) 95.9 Procedures (number) 3 Time (days) 4.5 Cost (number) 1.4 Paid-in min. capital (% of income per capita) 0.0	Getting Credit (rank) 15 Score of getting credit (0-100) 85.0 Strength of legal rights index (0-12) 11 Depth of credit information index (0-8) 6 Credit registry coverage (% of adults) 41.4 Credit bureau coverage (% of adults) 0.0	Trading across Borders (rank) 31 Score of trading across borders (0-100) 94.2 <i>Time to export</i> Documentary compliance (hours) 5 Border compliance (hours) 4 <i>Cost to export</i> Documentary compliance (USD) 50 Border compliance (USD) 105 <i>Time to export</i> Documentary compliance (hours) 6 Border compliance (hours) 6 <i>Cost to export</i> Documentary compliance (USD) 42 Border compliance (USD) 128
✓ Dealing with Construction Permits (rank) 160 Score of dealing with construction permits (0-100) 55.3 Procedures (number) 18 Time (days) 237 Cost (% of warehouse value) 5.2 Building quality control index (0-15) 9.0	✓ Protecting Minority Investors (rank) 128 Score of protecting minority investors (0-100) 40.0 Extent of disclosure index (0-10) 9.0 Extent of director liability index (0-10) 6.0 Ease of shareholder suits index (0-10) 5.0 Extent of shareholder rights index (0-6) 0.0 Extent of ownership and control index (0-7) 0.0 Extent of corporate transparency index (0-7) 0.0	✓ Enforcing Contracts (rank) 53 Score of enforcing contracts (0-100) 64.7 Time (days) 330 Cost (% of claim value) 34.4 Quality of judicial processes index (0-18) 9.0
✓ Getting Electricity (rank) 90 Score of getting electricity (0-100) 73.9 Procedures (number) 7 Time (days) 36 Cost (% of income per capita) 406.2 Reliability of supply and transparency of tariff index (0-8) 6	Paying Taxes (rank) 48 Score of paying taxes (0-100) 81.9 Payments (number per year) 10 Time (hours per year) 154 Total tax and contribution rate (% of profit) 15.2 Postfiling index (0-100) 55.5	Resolving Insolvency (rank) 48 Score of resolving insolvency (0-100) 63.5 Recovery rate (cents on the dollar) 39.6 Time (years) 2.0 Cost (% of estate) 15.0 Outcome (0 as piecemeal sale and 1 as going concern) 0 Strength of insolvency framework index (0-16) 13.5
Registering Property (rank) 37 Score of registering property (0-100) 77.5 Procedures (number) 6 Time (days) 32 Cost (% of property value) 0.3 Quality of the land administration index (0-30) 20.5		

Starting a Business

This topic measures the number of procedures, time, cost and paid-in minimum capital requirement for a small- to medium-sized limited liability company to start up and formally operate in each economy's largest business city.

To make the data comparable across 190 economies, *Doing Business* uses a standardized business that is 100% domestically owned, has start-up capital equivalent to 10 times the income per capita, engages in general industrial or commercial activities and employs between 10 and 50 people one month after the commencement of operations, all of whom are domestic nationals. Starting a Business considers two types of local limited liability companies that are identical in all aspects, except that one company is owned by 5 married women and the other by 5 married men. The ranking of economies on the ease of starting a business is determined by sorting their scores for starting a business. These scores are the simple average of the scores for each of the component indicators.

The most recent round of data collection for the project was completed in May 2019. [See the methodology for more information.](#)

What the indicators measure	Case study assumptions
<p>Procedures to legally start and formally operate a company (number)</p> <ul style="list-style-type: none"> • Preregistration (for example, name verification or reservation, notarization) • Registration in the economy's largest business city • Postregistration (for example, social security registration, company seal) • Obtaining approval from spouse to start a business or to leave the home to register the company • Obtaining any gender specific document for company registration and operation or national identification card 	<p>To make the data comparable across economies, several assumptions about the business and the procedures are used. It is assumed that any required information is readily available and that the entrepreneur will pay no bribes.</p>
<p>Time required to complete each procedure (calendar days)</p> <ul style="list-style-type: none"> • Does not include time spent gathering information • Each procedure starts on a separate day (2 procedures cannot start on the same day) • Procedures fully completed online are recorded as ½ day • Procedure is considered completed once final document is received • No prior contact with officials 	<p>The business:</p> <ul style="list-style-type: none"> -Is a limited liability company (or its legal equivalent). If there is more than one type of limited liability company in the economy, the limited liability form most common among domestic firms is chosen. Information on the most common form is obtained from incorporation lawyers or the statistical office. -Operates in the economy's largest business city. For 11 economies the data are also collected for the second largest business city. -Performs general industrial or commercial activities such as the production or sale to the public of goods or services. The business does not perform foreign trade activities and does not handle products subject to a special tax regime, for example, liquor or tobacco. It is not using heavily polluting production processes. -Does not qualify for investment incentives or any special benefits. -Is 100% domestically owned. -Has five business owners, none of whom is a legal entity. One business owner holds 30% of the company shares, two owners have 20% of shares each, and two owners have 15% of shares each. -Is managed by one local director. -Has between 10 and 50 employees one month after the commencement of operations, all of them domestic nationals. -Has start-up capital of 10 times income per capita. -Has an estimated turnover of at least 100 times income per capita. -Leases the commercial plant or offices and is not a proprietor of real estate. -Has an annual lease for the office space equivalent to one income per capita. -Is in an office space of approximately 929 square meters (10,000 square feet). -Has a company deed that is 10 pages long.
<p>Cost required to complete each procedure (% of income per capita)</p> <ul style="list-style-type: none"> • Official costs only, no bribes • No professional fees unless services required by law or commonly used in practice 	<p>The owners:</p> <ul style="list-style-type: none"> -Have reached the legal age of majority and are capable of making decisions as an adult. If there is no legal age of majority, they are assumed to be 30 years old. -Are in good health and have no criminal record. -Are married, the marriage is monogamous and registered with the authorities. -Where the answer differs according to the legal system applicable to the woman or man in question (as may be the case in economies where there is legal plurality), the answer used will be the one that applies to the majority of the population.
<p>Paid-in minimum capital (% of income per capita)</p> <ul style="list-style-type: none"> • Funds deposited in a bank or with third party before registration or up to 3 months after incorporation 	

Starting a Business - Kosovo

Standardized Company

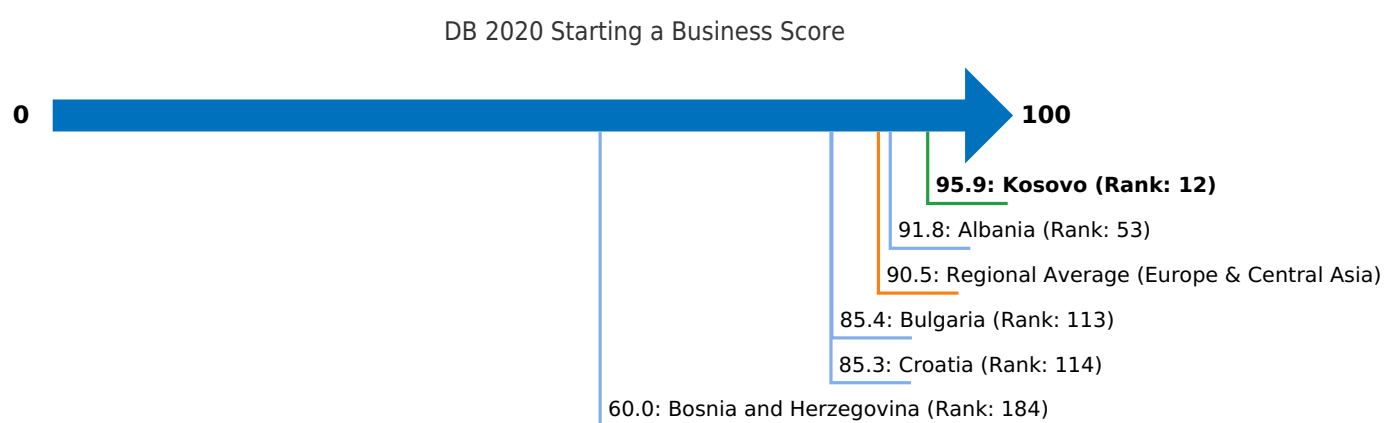
Legal form	Limited Liability Company (LLC)
Paid-in minimum capital requirement	No minimum
City Covered	Pristina

Indicator	Kosovo	Europe & Central Asia	OECD high income	Best Regulatory Performance
Procedure - Men (number)	3	5.2	4.9	1 (2 Economies)
Time - Men (days)	4.5	11.9	9.2	0.5 (New Zealand)
Cost - Men (% of income per capita)	1.4	4.0	3.0	0.0 (2 Economies)
Procedure - Women (number)	3	5.2	4.9	1 (2 Economies)
Time - Women (days)	4.5	11.9	9.2	0.5 (New Zealand)
Cost - Women (% of income per capita)	1.4	4.0	3.0	0.0 (2 Economies)
Paid-in min. capital (% of income per capita)	0.0	0.7	7.6	0.0 (120 Economies)

Figure - Starting a Business in Kosovo - Score

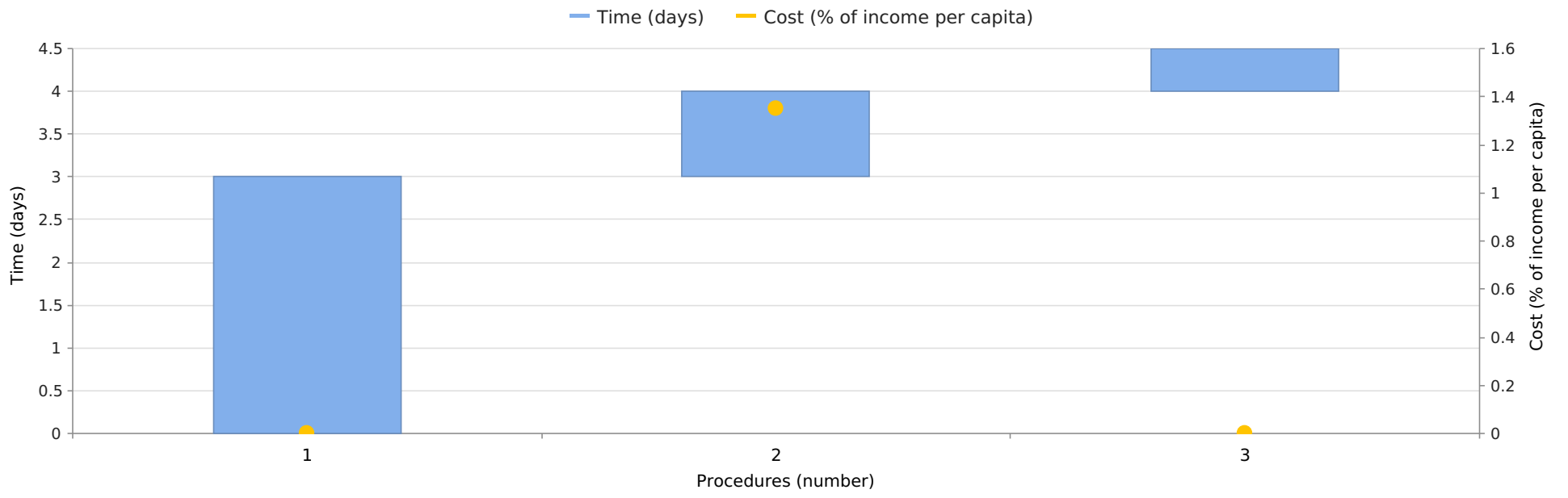


Figure - Starting a Business in Kosovo and comparator economies - Ranking and Score



Note: The ranking of economies on the ease of starting a business is determined by sorting their scores for starting a business. These scores are the simple average of the scores for each of the component indicators.

Figure - Starting a Business in Kosovo - Procedure, Time and Cost



*This symbol is shown beside procedure numbers that take place simultaneously with the previous procedure.

Note: Online procedures account for 0.5 days in the total time calculation. For economies that have a different procedure list for men and women, the graph shows the time for women. For more information on methodology, see the *Doing Business* website (<http://doingbusiness.org/en/methodology>). For details on the procedures reflected here, see the summary below.

Details - Starting a Business in Kosovo - Procedure, Time and Cost

No.	Procedures	Time to Complete	Associated Costs
1	<p>Request and obtain the Business Certificate and the 'Business Information' document at the Kosovo Business Registration Agency (KBRA), including the fiscal number and complete VAT registration.</p> <p><i>Agency:</i> Kosovo Business Registration Agency (KBRA)</p> <p>The procedure to obtain the Unified ID number (which is used as Business Registration, Fiscal Number, and VAT number) has been merged into a single procedure. One stop shops have been established in 29 municipalities and are now routinely issuing business registration and fiscal numbers (and if requested, VAT registration) in a single procedure.</p> <p>The website www.arbk.org has been redesigned, all the forms can be downloaded in the website.</p> <p>According to the amended law on Business Organizations, the certificate on business registration can be issued in 2 days not counting the day of submission of documents.</p> <p>The documents required by law and in practice for registration of LLCs are:</p> <ol style="list-style-type: none"> 1. Registration application 2. Articles of Incorporation based on Article 33 of Law No.06/L - 016. 3 3. The company agreement for LLCs based on Article 33 of Law No.06/L - 016. 4 4. Consent of the registered agent based on Article 33.2 of Law No.06/L - 016. 5 5. Identification document (ID, Passport) of owners 6. Resolution of the competent body of the founding shareholder to establish the new company 7. Copy of the registered agent ID card. <p>Recently, an online platform https://rbk.rks-gov.net/ was launched for submitting the documents. However, since Kosovo does not have an e-signature law passed yet, an entrepreneurs still needs to submit hard copy of signed documents, even if the application was submitted online.</p>	3 days	no charge
2	<p>Make a company seal</p> <p><i>Agency:</i> Sealmaker</p> <p>The seal is not legally required. However, the majority of businesses makes a seal and use it in their interactions with the authority. The cost for obtaining a company seal is between EUR 20-40 whereas the list of documents that has to be submitted to the seal maker depends on the content that an entrepreneur would like to include in the seal. It is preferable to include the name of the business together with the Unique ID Number, in which case an entrepreneur has to submit the Unique ID number.</p>	1 day	EUR 40-60
3	<p>Register employees for the pension scheme with the Tax Administration at the Ministry of Finance</p> <p><i>Agency:</i> Tax Administration of Kosovo</p> <p>Company informs the Tax Administration of Kosovo (TAK) about employees through the regular monthly payroll tax return: the employer, through the declaration of the list of monthly payment in electronic format prescribed by the Tax Administration of Kosovo, determines that the employee has selected it as the principal employer or not. The employee is considered registered in TAK when the employer includes him/her in the monthly payroll.</p>	Less than one day (online procedure)	no charge

⇒ Takes place simultaneously with previous procedure.

Dealing with Construction Permits

This topic tracks the procedures, time and cost to build a warehouse—including obtaining necessary the licenses and permits, submitting all required notifications, requesting and receiving all necessary inspections and obtaining utility connections. In addition, the Dealing with Construction Permits indicator measures the building quality control index, evaluating the quality of building regulations, the strength of quality control and safety mechanisms, liability and insurance regimes, and professional certification requirements. The most recent round of data collection was completed in May 2019. [See the methodology for more information](#)

What the indicators measure

Procedures to legally build a warehouse (number)

- Submitting all relevant documents and obtaining all necessary clearances, licenses, permits and certificates
- Submitting all required notifications and receiving all necessary inspections
- Obtaining utility connections for water and sewerage
- Registering and selling the warehouse after its completion

Time required to complete each procedure (calendar days)

- Does not include time spent gathering information
- Each procedure starts on a separate day—though procedures that can be fully completed online are an exception to this rule
- Procedure is considered completed once final document is received
- No prior contact with officials

Cost required to complete each procedure (% of income per capita)

- Official costs only, no bribes

Building quality control index (0-15)

- Quality of building regulations (0-2)
- Quality control before construction (0-1)
- Quality control during construction (0-3)
- Quality control after construction (0-3)
- Liability and insurance regimes (0-2)
- Professional certifications (0-4)

Case study assumptions

To make the data comparable across economies, several assumptions about the construction company, the warehouse project and the utility connections are used.

The construction company (BuildCo):

- Is a limited liability company (or its legal equivalent) and operates in the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- Is 100% domestically and privately owned; has five owners, none of whom is a legal entity. Has a licensed architect and a licensed engineer, both registered with the local association of architects or engineers. BuildCo is not assumed to have any other employees who are technical or licensed experts, such as geological or topographical experts.
- Owns the land on which the warehouse will be built and will sell the warehouse upon its completion.

The warehouse:

- Will be used for general storage activities, such as storage of books or stationery.
- Will have two stories, both above ground, with a total constructed area of approximately 1,300.6 square meters (14,000 square feet). Each floor will be 3 meters (9 feet, 10 inches) high and will be located on a land plot of approximately 929 square meters (10,000 square feet) that is 100% owned by BuildCo, and the warehouse is valued at 50 times income per capita.
- Will have complete architectural and technical plans prepared by a licensed architect. If preparation of the plans requires such steps as obtaining further documentation or getting prior approvals from external agencies, these are counted as procedures.
- Will take 30 weeks to construct (excluding all delays due to administrative and regulatory requirements).

The water and sewerage connections:

- Will be 150 meters (492 feet) from the existing water source and sewer tap. If there is no water delivery infrastructure in the economy, a borehole will be dug. If there is no sewerage infrastructure, a septic tank in the smallest size available will be installed or built.
- Will have an average water use of 662 liters (175 gallons) a day and an average wastewater flow of 568 liters (150 gallons) a day. Will have a peak water use of 1,325 liters (350 gallons) a day and a peak wastewater flow of 1,136 liters (300 gallons) a day.
- Will have a constant level of water demand and wastewater flow throughout the year; will be 1 inch in diameter for the water connection and 4 inches in diameter for the sewerage connection.

Dealing with Construction Permits - Kosovo

Standardized Warehouse

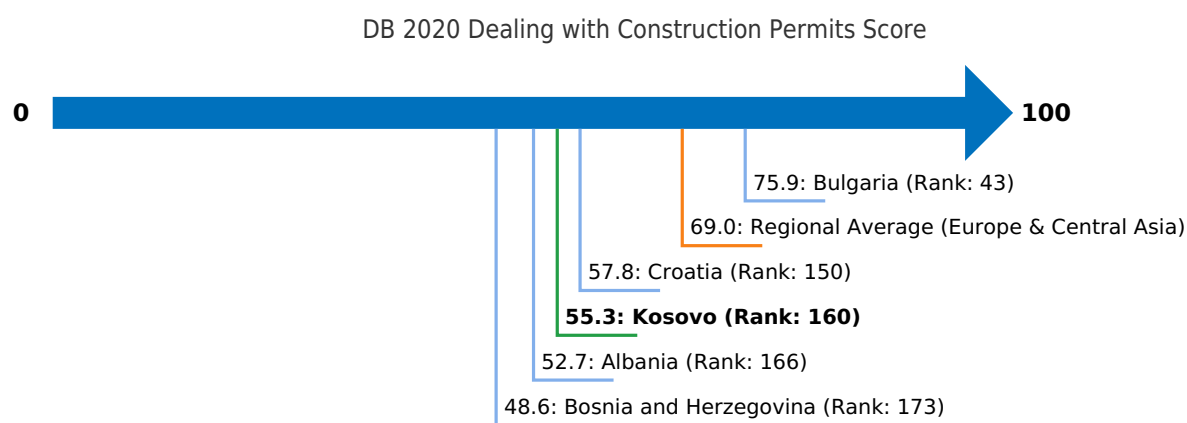
Estimated value of warehouse	EUR 184,755.30
City Covered	Pristina

Indicator	Kosovo	Europe & Central Asia	OECD high income	Best Regulatory Performance
Procedures (number)	18	16.2	12.7	None in 2018/19
Time (days)	237	170.1	152.3	None in 2018/19
Cost (% of warehouse value)	5.2	4.0	1.5	None in 2018/19
Building quality control index (0-15)	9.0	12.1	11.6	15.0 (6 Economies)

Figure - Dealing with Construction Permits in Kosovo - Score

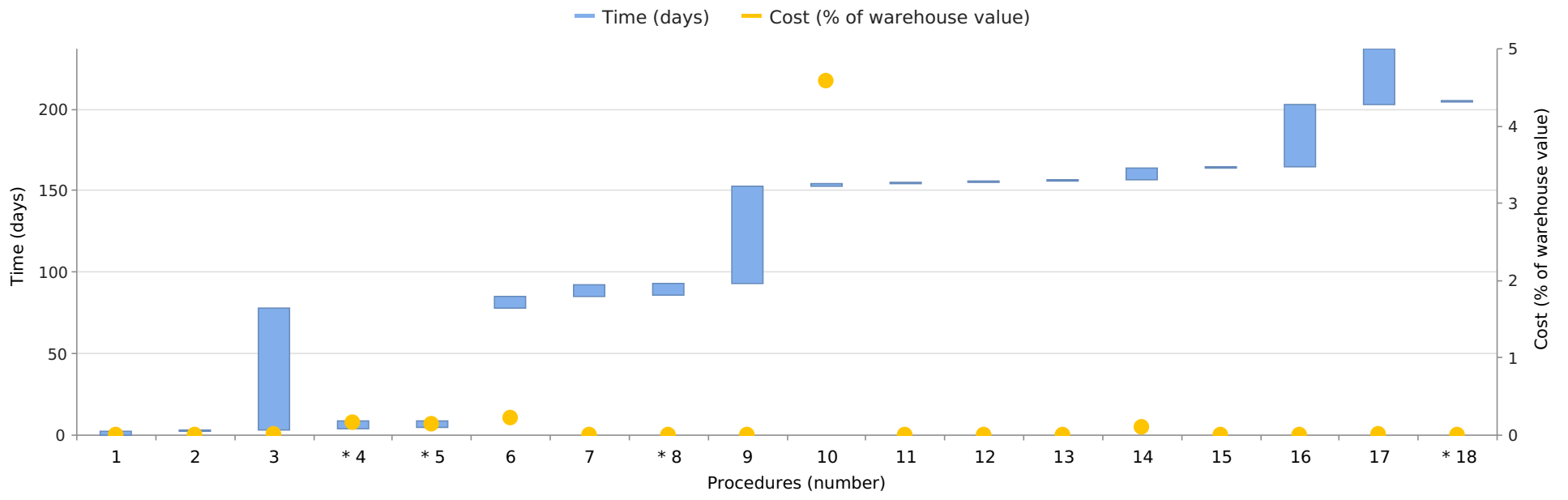


Figure - Dealing with Construction Permits in Kosovo and comparator economies - Ranking and Score



Note: The ranking of economies on the ease of dealing with construction permits is determined by sorting their scores for dealing with construction permits. These scores are the simple average of the scores for each of the component indicators.

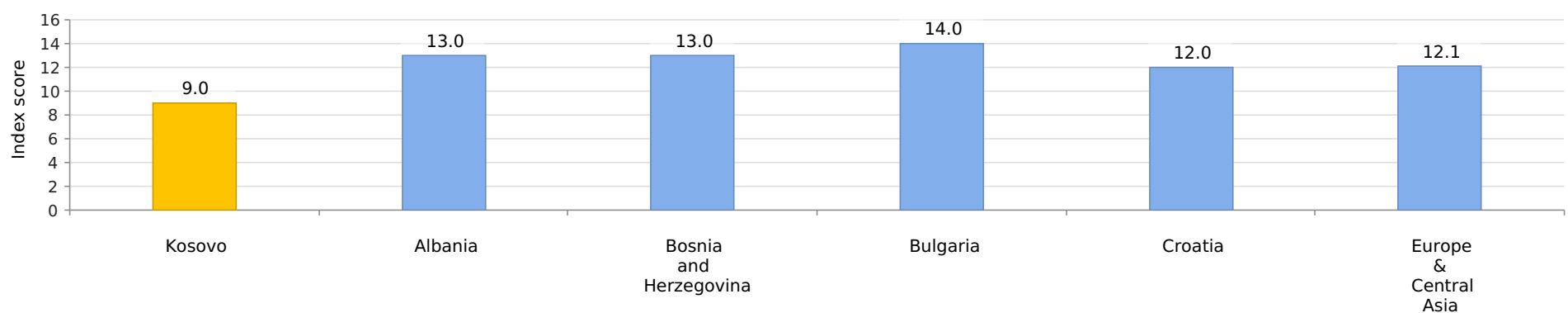
Figure - Dealing with Construction Permits in Kosovo - Procedure, Time and Cost



*This symbol is shown beside procedure numbers that take place simultaneously with the previous procedure.

Note: Online procedures account for 0.5 days in the total time calculation. For economies that have a different procedure list for men and women, the graph shows the time for women. For more information on methodology, see the *Doing Business* website (<http://doingbusiness.org/en/methodology>). For details on the procedures reflected here, see the summary below.

Figure - Dealing with Construction Permits in Kosovo and comparator economies - Measure of Quality



Details - Dealing with Construction Permits in Kosovo - Procedure, Time and Cost

No.	Procedures	Time to Complete	Associated Costs
1	Request and obtain the property certificate and a copy of land plot plan <i>Agency</i> : Municipality: Directorate of Cadaster Copies are valid for 180 days and will be required for the building permit application.	2 days	EUR 9
2	Obtain information on regulatory plan from Directorate of Urbanism <i>Agency</i> : Municipality: Directorate of Urbanism Before obtaining the terms of condition, BuildCo needs to first obtain information on the land plot to understand what is allowed for construction on the plot. Builders can obtain this information online by themselves, but they still submit request to the Directorate of Urbanism for "Information on Plan", and receive a letter from Directorate confirming that for this particular plot of land, this type of construction is allowed.	1 day	no charge
3	Request and obtain approval of compliance with technical and urbanistic requirements (terms of construction) <i>Agency</i> : Municipality: Directorate of Urbanism Authorities verify if the building can be constructed in the specific area and they check for compliance of the building's design with the urban plan. In addition, the authorities will analyze the building plans to assess the compliance with security and technical construction norms.	75 days	EUR 10
⇒ 4	Obtain a geological study of the land plot <i>Agency</i> : Licensed Private Company BuildCo must obtain a soil test by a specialized organization. A report is prepared as a result of the survey, which is an important part of the project design and building permit application.	5 days	EUR 300
⇒ 5	Obtain a topographic study of the land plot <i>Agency</i> : Private Licensed Company BuildCo must obtain a land survey by a specialized organization. A report is prepared as a result of the topographic survey with a layout of the building and structure. The topographic and geological can be done at the same time.	4 days	EUR 250
6	Hire an emergency engineer who prepares emergency design and submits it to Ministry of Internal Affairs for clearance <i>Agency</i> : Ministry of Internal Affairs, Emergency Department BuildCo must hire and "Emergency Engineer", who prepares the emergency design and submits it them to the Emergency Department for assessment of compliance with safety norms. This engineers needs to be hired separately since BuildCo does not have such an expert in the team.	7 days	EUR 400
7	Request and obtain initial clearance from water authority (Ujësjetësi Rajonal e Kosovës) <i>Agency</i> : Ujësjetësi Rajonal e Kosovës BuildCo must present water plans for assessment of compliance with safety norms.	7 days	no charge
⇒ 8	Request and obtain initial clearance from electricity utility (KEDS) <i>Agency</i> : KEDS Similar to the clearance from water department, BuildCo needs to obtain a clearance from electricity provider as well. This is required to prepare project documentations and obtain a building permit.	7 days	no charge
9	Request and obtain the building permit from the Directorate of Urbanism <i>Agency</i> : Municipality: Directorate of Urbanism Buildco submits an application for a building permit, and usually receives the permit in two months.	60 days	no charge
10	Pay municipal fees for the building permit at a commercial bank <i>Agency</i> : Commercial Bank BuildCo makes the payment only after the building permit application is reviewed. Once the application is approved, the builder is informed to make the payment at a local bank. For amounts exceeding EUR 10,000 customers can pay in three installments but need to give the bank a guarantee for the balance.	1 day	EUR 8,454

11	<p>Receive an inspection after completing the ground floor</p> <p><i>Agency</i> : Directorate of Urbanism</p> <p>According to the Department of Urbanism of Prishtina Municipality, as per 2012 Construction Law, inspection is done for every slab/pouring of concrete. For BuildCo's warehouse, therefore, three inspections will be required: for first slab (ground floor), second slab (second floor), and third slab (roof). There is no longer any requirement for commencement notification and the following procedure of location inspection.</p>	1 day	no charge
12	<p>Receive an inspection after completing the first floor</p> <p><i>Agency</i> : Directorate of Urbanism</p> <p>According to the Department of Urbanism of Prishtina Municipality, as per 2012 Construction Law, inspection is done for every slab/pouring of concrete. For BuildCo's warehouse, therefore, three inspections will be required: for first slab (ground floor), second slab (second floor), and third slab (roof). There is no longer any requirement for commencement notification and the following procedure of location inspection.</p>	1 day	no charge
13	<p>Receive an inspection after completing the roofing</p> <p><i>Agency</i> : Directorate of Urbanism</p> <p>According to the Department of Urbanism of Prishtina Municipality, as per 2012 Construction Law, inspection is done for every slab/pouring of concrete. For BuildCo's warehouse, therefore, three inspections will be required: for first slab (ground floor), second slab (second floor), and third slab (roof). There is no longer any requirement for commencement notification and the following procedure of location inspection.</p>	1 day	no charge
14	<p>Request and connect to water and sewage services</p> <p><i>Agency</i> : Ujësjetësi Rajonal e Kosovës</p> <p>The water utility company conducts external works and connects to water and sewage services.</p>	7 days	EUR 181
15	<p>Receive a final inspection</p> <p><i>Agency</i> : Directorate of Urbanism</p> <p>In order to obtain an occupancy permit, BuildCo needs to receive a final inspection. The experts from municipality and BuildCo's engineer check the entire construction project, including electricity wiring, and only if there are no issues found, the expert team signs off the final inspection act.</p>	1 day	no charge
16	<p>Request and obtain a usage permit</p> <p><i>Agency</i> : Municipality: Directorate of Urbanism</p> <p>After each phase of construction, BuildCo's engineer provides an inspection report, and all these inspection reports are compiled and submitted to Municipality for application of final inspection, upon which a usage permit is granted.</p>	38 days	no charge
17	<p>Register property at the Directorate of Cadaster</p> <p><i>Agency</i> : Municipality: Directorate of Cadaster</p> <p>In order to register the property, usage permit is required to be attached as well as a copy of the property certificate and lot plan map that is valid for 180 days. If validity has expired, it need to be obtained once again to be attached to the application.</p>	34 days	EUR 20
⇒ 18	<p>Receive inspection from the Directorate of Cadaster</p> <p><i>Agency</i> : Municipality: Directorate of Cadaster</p>	1 day	no charge

⇒Takes place simultaneously with previous procedure.

Details - Dealing with Construction Permits in Kosovo - Measure of Quality

	Answer	Score
Building quality control index (0-15)		9.0
Quality of building regulations index (0-2)		2.0
How accessible are building laws and regulations in your economy? (0-1)	Available online; Free of charge.	1.0
Which requirements for obtaining a building permit are clearly specified in the building regulations or on any accessible website, brochure or pamphlet? (0-1)	List of required documents; Fees to be paid; Required preapprovals.	1.0
Quality control before construction index (0-1)		1.0
Which third-party entities are required by law to verify that the building plans are in compliance with existing building regulations? (0-1)	Licensed architect; Licensed engineer.	1.0
Quality control during construction index (0-3)		2.0
What types of inspections (if any) are required by law to be carried out during construction? (0-2)	Inspections by in-house engineer; Inspections at various phases.	1.0
Do legally mandated inspections occur in practice during construction? (0-1)	Mandatory inspections are always done in practice.	1.0
Quality control after construction index (0-3)		3.0
Is there a final inspection required by law to verify that the building was built in accordance with the approved plans and regulations? (0-2)	Yes, final inspection is done by government agency; Yes, in-house engineer submits report for final inspection.	2.0
Do legally mandated final inspections occur in practice? (0-1)	Final inspection always occurs in practice.	1.0
Liability and insurance regimes index (0-2)		1.0
Which parties (if any) are held liable by law for structural flaws or problems in the building once it is in use (Latent Defect Liability or Decennial Liability)? (0-1)	Architect or engineer; Professional in charge of the supervision; Construction company.	1.0
Which parties (if any) are required by law to obtain an insurance policy to cover possible structural flaws or problems in the building once it is in use (Latent Defect Liability Insurance or Decennial Insurance)? (0-1)	No party is required by law to obtain insurance .	0.0
Professional certifications index (0-4)		0.0
What are the qualification requirements for the professional responsible for verifying that the architectural plans or drawings are in compliance with existing building regulations? (0-2)	University degree in architecture or engineering.	0.0
What are the qualification requirements for the professional who supervises the construction on the ground? (0-2)	University degree in engineering, construction or construction management.	0.0

⚡ Getting Electricity

This topic measures the procedures, time and cost required for a business to obtain a permanent electricity connection for a newly constructed warehouse. Additionally, the reliability of supply and transparency of tariffs index measures reliability of supply, transparency of tariffs and the price of electricity. The most recent round of data collection for the project was completed in May 2019. [See the methodology for more information.](#)

What the indicators measure

Procedures to obtain an electricity connection (number)

- Submitting all relevant documents and obtaining all necessary clearances and permits
- Completing all required notifications and receiving all necessary inspections
- Obtaining external installation works and possibly purchasing material for these works
- Concluding any necessary supply contract and obtaining final supply

Time required to complete each procedure (calendar days)

- Is at least 1 calendar day
- Each procedure starts on a separate day
- Does not include time spent gathering information
- Reflects the time spent in practice, with little follow-up and no prior contact with officials

Cost required to complete each procedure (% of income per capita)

- Official costs only, no bribes
- Value added tax excluded

The reliability of supply and transparency of tariffs index (0-8)

- Duration and frequency of power outages (0-3)
- Tools to monitor power outages (0-1)
- Tools to restore power supply (0-1)
- Regulatory monitoring of utilities' performance (0-1)
- Financial deterrents limiting outages (0-1)
- Transparency and accessibility of tariffs (0-1)

Price of electricity (cents per kilowatt-hour)*

- Price based on monthly bill for commercial warehouse in case study

*Note: *Doing Business* measures the price of electricity, but it is not included in the ease of doing business score nor in the ranking on the ease of getting electricity.

Case study assumptions

To make the data comparable across economies, several assumptions about the warehouse, the electricity connection and the monthly consumption are used.

The warehouse:

- Is owned by a local entrepreneur and is used for storage of goods.
- Is located in the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- Is located in an area where similar warehouses are typically located and is in an area with no physical constraints. For example, the property is not near a railway.
- Is a new construction and is being connected to electricity for the first time.
- Has two stories with a total surface area of approximately 1,300.6 square meters (14,000 square feet). The plot of land on which it is built is 929 square meters (10,000 square feet).

The electricity connection:

- Is a permanent one with a three-phase, four-wire Y connection with a subscribed capacity of 140-kilo-volt-ampere (kVA) with a power factor of 1, when 1 kVA = 1 kilowatt (kW).
- Has a length of 150 meters. The connection is to either the low- or medium-voltage distribution network and is either overhead or underground, whichever is more common in the area where the warehouse is located and requires works that involve the crossing of a 10-meter road (such as by excavation or overhead lines) but are all carried out on public land. There is no crossing of other owners' private property because the warehouse has access to a road.
- Does not require work to install the internal wiring of the warehouse. This has already been completed up to and including the customer's service panel or switchboard and the meter base.

The monthly consumption:

- It is assumed that the warehouse operates 30 days a month from 9:00 a.m. to 5:00 p.m. (8 hours a day), with equipment utilized at 80% of capacity on average and that there are no electricity cuts (assumed for simplicity reasons) and the monthly energy consumption is 26,880 kilowatt-hours (kWh); hourly consumption is 112 kWh.
- If multiple electricity suppliers exist, the warehouse is served by the cheapest supplier.
- Tariffs effective in January of the current year are used for calculation of the price of electricity for the warehouse. Although January has 31 days, for calculation purposes only 30 days are used.

Getting Electricity - Kosovo

Standardized Connection

Name of utility	KEDS - Kosovo Electricity Distribution and Supply Company J.S.C.
Price of electricity (US cents per kWh)	9.5
City Covered	Pristina

Indicator	Kosovo	Europe & Central Asia	OECD high income	Best Regulatory Performance
Procedures (number)	7	5.1	4.4	3 (28 Economies)
Time (days)	36	99.6	74.8	18 (3 Economies)
Cost (% of income per capita)	406.2	271.9	61.0	0.0 (3 Economies)
Reliability of supply and transparency of tariff index (0-8)	6	6.2	7.4	8 (26 Economies)

Figure - Getting Electricity in Kosovo - Score

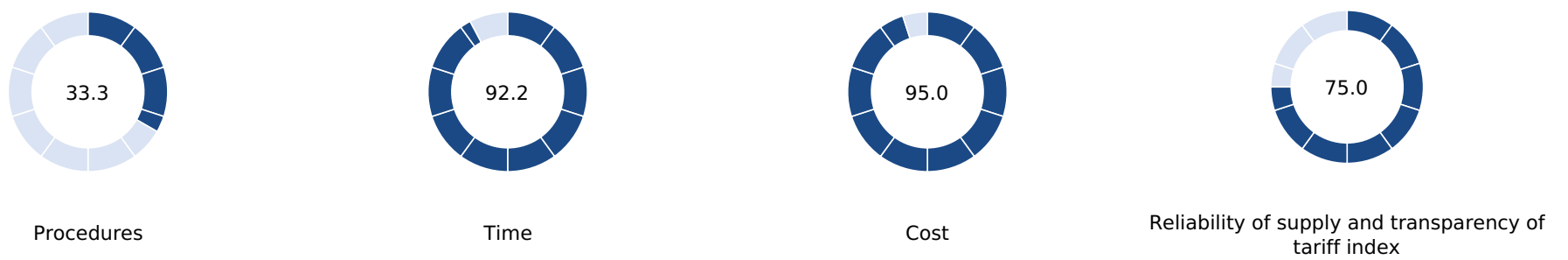
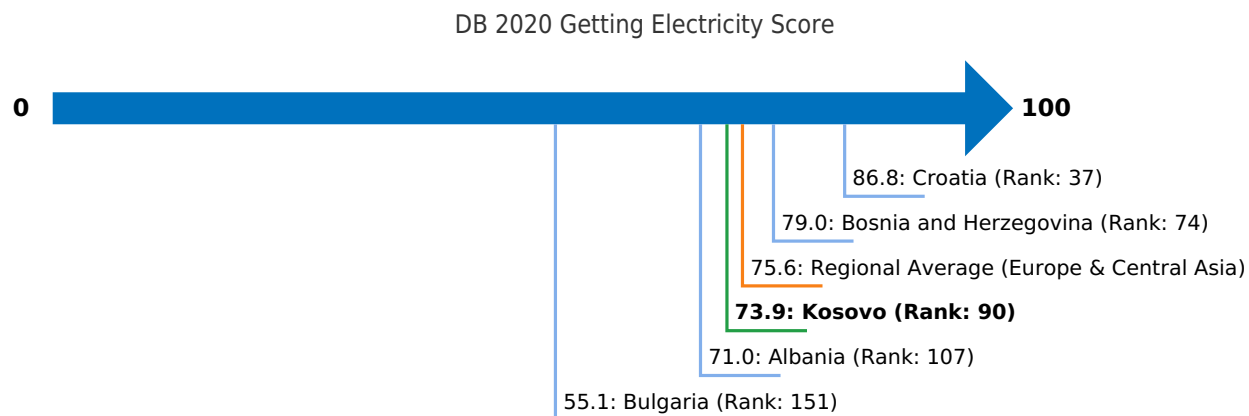
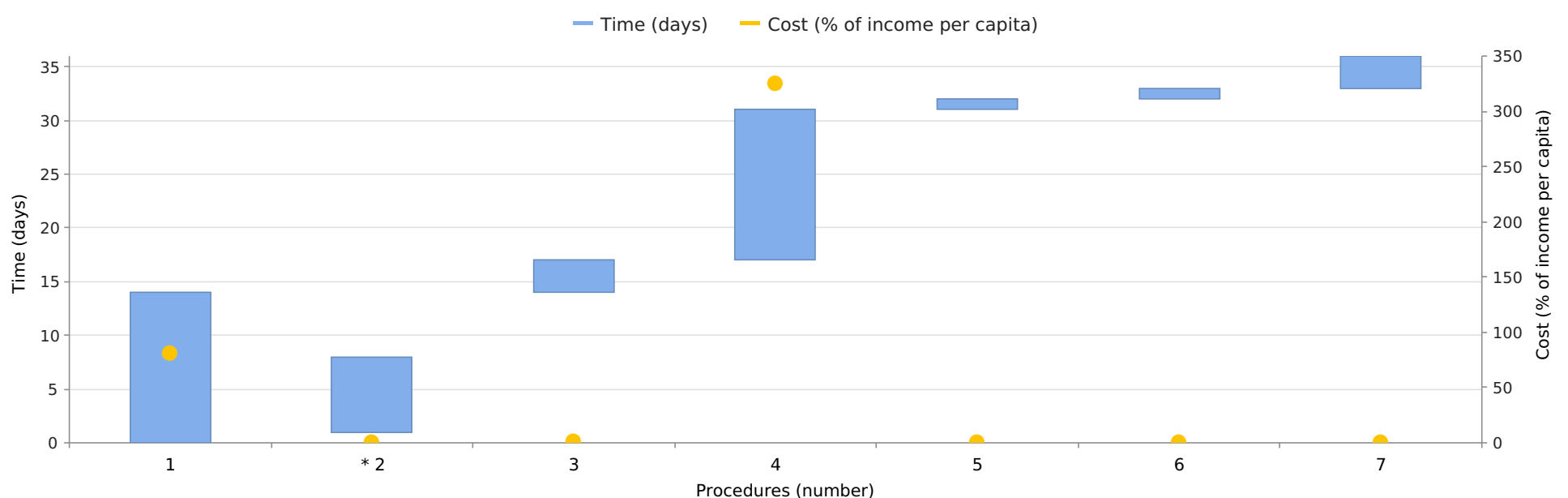


Figure - Getting Electricity in Kosovo and comparator economies - Ranking and Score



Note: The ranking of economies on the ease of getting electricity is determined by sorting their scores for getting electricity. These scores are the simple average of the scores for all the component indicators except the price of electricity.

Figure - Getting Electricity in Kosovo - Procedure, Time and Cost

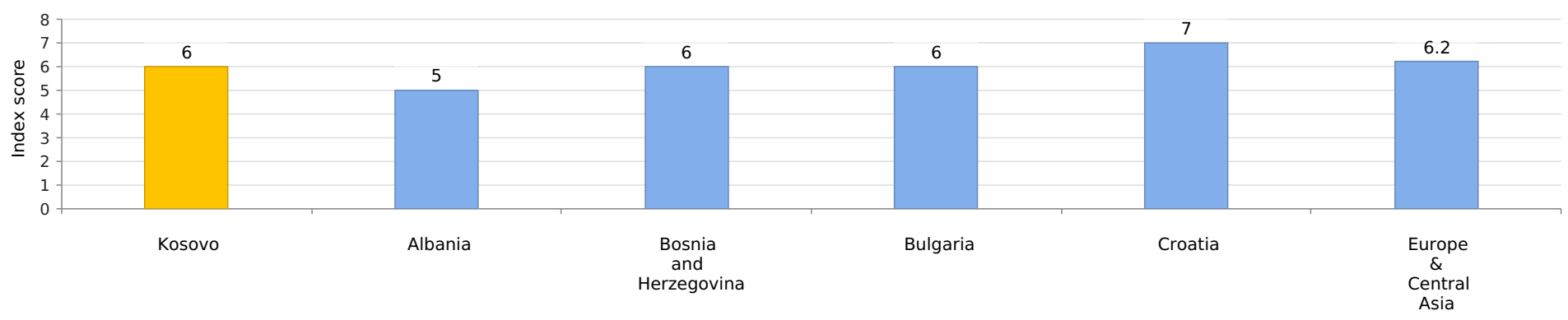


*This symbol is shown beside procedure numbers that take place simultaneously with the previous procedure.

Note: Online procedures account for 0.5 days in the total time calculation. For economies that have a different procedure list for men and women, the graph shows the time for women. For more information on methodology, see the *Doing Business* website (<http://doingbusiness.org/en/methodology>). For details on the procedures

reflected here, see the summary below.

Figure - Getting Electricity in Kosovo and comparator economies - Measure of Quality



Details - Getting Electricity in Kosovo - Procedure, Time and Cost

No.	Procedures	Time to Complete	Associated Costs
1	<p>Submit application to Kosovo Electricity Distribution and Supply Company (KEDS) and await technical guidelines <i>Agency: KEDS</i> Applicants should apply in person. The forms are available on-line. The following documents should be attached to the application: electrical plan, construction permit, receipts stating the origin of materials. They will also need to explain the load requirements and justify the need for the requested load.</p> <p>After the visit (see procedure below) and after the applicant made the payment, the staff from KEDS will prepare Technical Approval document and will issue an invoice. This document explains the required next steps and provides connection works' guidelines for the electrical contractor. The electrical contractor will lead the works under KEDS's supervision.</p>	14 calendar days	EUR 2,980
⇒ 2	<p>Receive external inspection by KEDS <i>Agency: KEDS</i> Inspector visits the property and assesses connection costs. Applicants have to wait on average a week after they submit the application. Someone from the applicant's party has to be present during the inspection.</p>	7 calendar days	EUR 0
3	<p>Obtain excavation permit from municipality <i>Agency: Municipality</i> The customer obtains an excavation permit from Pristina Municipality. KEDS will only obtain excavation permit for large projects like factories. Pristina municipality charges a fee of € 3 per meter, according the latest permitting for planned projects in the municipality of Pristina.</p>	3 calendar days	EUR 30
4	<p>Await completion of external works by private electrical contractor <i>Agency: Electrical Contractor</i> The licensed electrical contractor purchases required materials for the connection. All the connection related works will be performed by the electrical contractor under the supervision of KEDS. The meter will be provided by KEDS. The works take around 2 weeks. Installation of a substation transformer is required.</p>	14 calendar days	EUR 12,000
5	<p>Receive inspection of completed works by KEDS <i>Agency: KEDS</i> After the works are complete, contractor submits a request for a site technical inspection. KEDS sends teams for the final inspection. If there is no issue, then the connection order will be given to connect. The client will conclude the supply contract with the KEDS in the Supply Division before the meter is installed.</p>	1 calendar day	EUR 0
6	<p>Sign Supply Contract with KESCO and provide technical acceptance <i>Agency: KESCO</i> The client will conclude the supply contract with KESCO before the meter is installed.</p>	1 calendar day	EUR 0
7	<p>Receive meter installation and electricity flow <i>Agency: KEDS</i> After the final inspection, metering team from KEDS will come to the site to install and seal the meter and electricity starts to flow.</p>	3 calendar days	EUR 0

⇒ Takes place simultaneously with previous procedure.

Details - Getting Electricity in Kosovo - Measure of Quality

	Answer
Reliability of supply and transparency of tariff index (0-8)	6
Total duration and frequency of outages per customer a year (0-3)	1
System average interruption duration index (SAIDI)	10.4
System average interruption frequency index (SAIFI)	5.9
What is the minimum outage time (in minutes) that the utility considers for the calculation of SAIDI/SAIFI	0.0
Mechanisms for monitoring outages (0-1)	1
Does the distribution utility use automated tools to monitor outages?	Yes
Mechanisms for restoring service (0-1)	1
Does the distribution utility use automated tools to restore service?	Yes
Regulatory monitoring (0-1)	1
Does a regulator—that is, an entity separate from the utility—monitor the utility's performance on reliability of supply?	Yes
Financial deterrents aimed at limiting outages (0-1)	1
Does the utility either pay compensation to customers or face fines by the regulator (or both) if outages exceed a certain cap?	Yes
Communication of tariffs and tariff changes (0-1)	1
Are effective tariffs available online?	Yes
Link to the website, if available online	https://www.ero-ks.org/w/shqip/tarifat-dhe-imet-mainmenu-95/energija-elektrike-mainmenu-96/tarifat-mainmenu-175
Are customers notified of a change in tariff ahead of the billing cycle?	Yes

Note:

If the duration and frequency of outages is 100 or less, the economy is eligible to score on the Reliability of supply and transparency of tariff index.

If the duration and frequency of outages is not available, or is over 100, the economy is not eligible to score on the index.

If the minimum outage time considered for SAIDI/SAIFI is over 5 minutes, the economy is not eligible to score on the index.

Registering Property

This topic examines the steps, time and cost involved in registering property, assuming a standardized case of an entrepreneur who wants to purchase land and a building that is already registered and free of title dispute. In addition, the topic also measures the quality of the land administration system in each economy. The quality of land administration index has five dimensions: reliability of infrastructure, transparency of information, geographic coverage, land dispute resolution, and equal access to property rights. The most recent round of data collection for the project was completed in May 2019. [See the methodology for more information.](#)

What the indicators measure

Procedures to legally transfer title on immovable property (number)

- Preregistration procedures (for example, checking for liens, notarizing sales agreement, paying property transfer taxes)
- Registration procedures in the economy's largest business city.
- Postregistration procedures (for example, filling title with municipality)

Time required to complete each procedure (calendar days)

- Does not include time spent gathering information
- Each procedure starts on a separate day - though procedures that can be fully completed online are an exception to this rule
- Procedure is considered completed once final document is received
- No prior contact with officials

Cost required to complete each procedure (% of property value)

- Official costs only (such as administrative fees, duties and taxes).
- Value Added Tax, Capital Gains Tax and illicit payments are excluded

Quality of land administration index (0-30)

- Reliability of infrastructure index (0-8)
- Transparency of information index (0-6)
- Geographic coverage index (0-8)
- Land dispute resolution index (0-8)
- Equal access to property rights index (-2-0)

Case study assumptions

To make the data comparable across economies, several assumptions about the parties to the transaction, the property and the procedures are used.

The parties (buyer and seller):

- Are limited liability companies (or the legal equivalent).
- Are located in the periurban (that is, on the outskirts of the city but still within its official limits) area of the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- Are 100% domestically and privately owned.
- Perform general commercial activities.

The property (fully owned by the seller):

- Has a value of 50 times income per capita, which equals the sale price.
- Is fully owned by the seller.
- Has no mortgages attached and has been under the same ownership for the past 10 years.
- Is registered in the land registry or cadastre, or both, and is free of title disputes.
- Is located in a periurban commercial zone (that is, on the outskirts of the city but still within its official limits), and no rezoning is required.
- Consists of land and a building. The land area is 557.4 square meters (6,000 square feet). A two-story warehouse of 929 square meters (10,000 square feet) is located on the land. The warehouse is 10 years old, is in good condition, has no heating system and complies with all safety standards, building codes and legal requirements. The property, consisting of land and building, will be transferred in its entirety.
- Will not be subject to renovations or additional construction following the purchase.
- Has no trees, natural water sources, natural reserves or historical monuments of any kind.
- Will not be used for special purposes, and no special permits, such as for residential use, industrial plants, waste storage or certain types of agricultural activities, are required.
- Has no occupants, and no other party holds a legal interest in it.

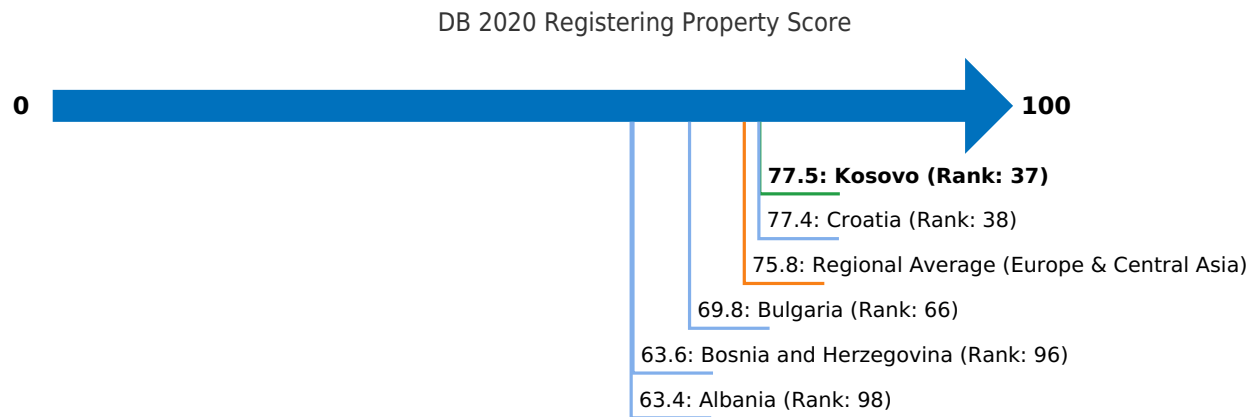
Registering Property - Kosovo

Indicator	Kosovo	Europe & Central Asia	OECD high income	Best Regulatory Performance
Procedures (number)	6	5.5	4.7	1 (5 Economies)
Time (days)	32	20.8	23.6	1 (2 Economies)
Cost (% of property value)	0.3	2.7	4.2	0.0 (Saudi Arabia)
Quality of the land administration index (0-30)	20.5	20.4	23.2	None in 2018/19

Figure - Registering Property in Kosovo - Score

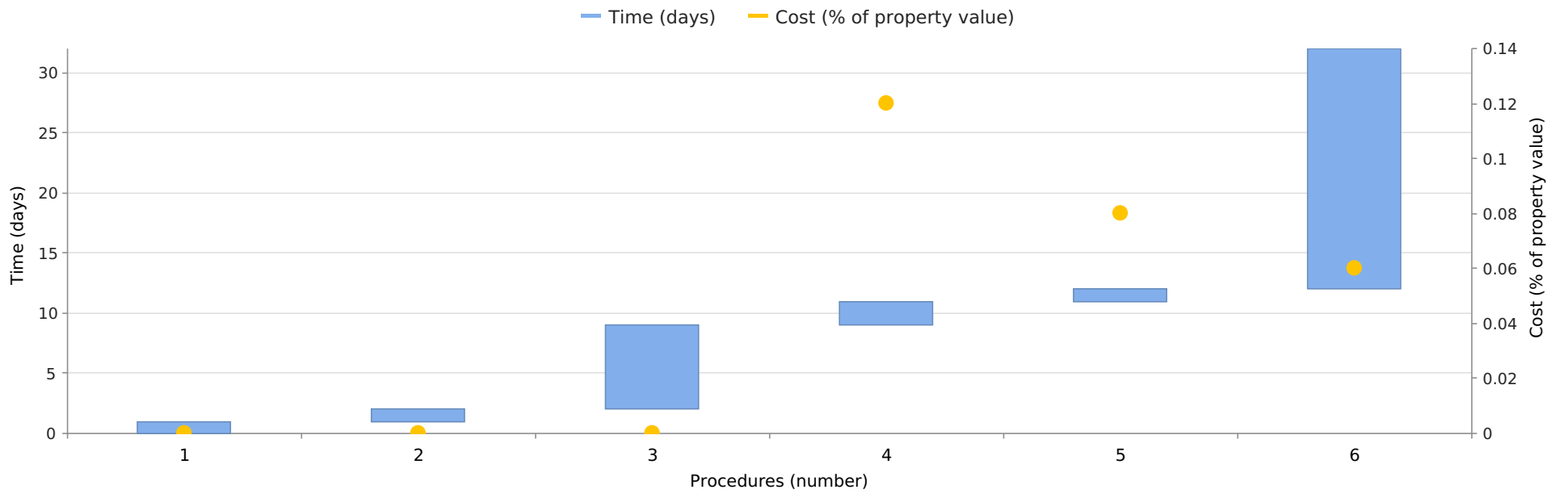


Figure - Registering Property in Kosovo and comparator economies - Ranking and Score



Note: The ranking of economies on the ease of registering property is determined by sorting their scores for registering property. These scores are the simple average of the scores for each of the component indicators.

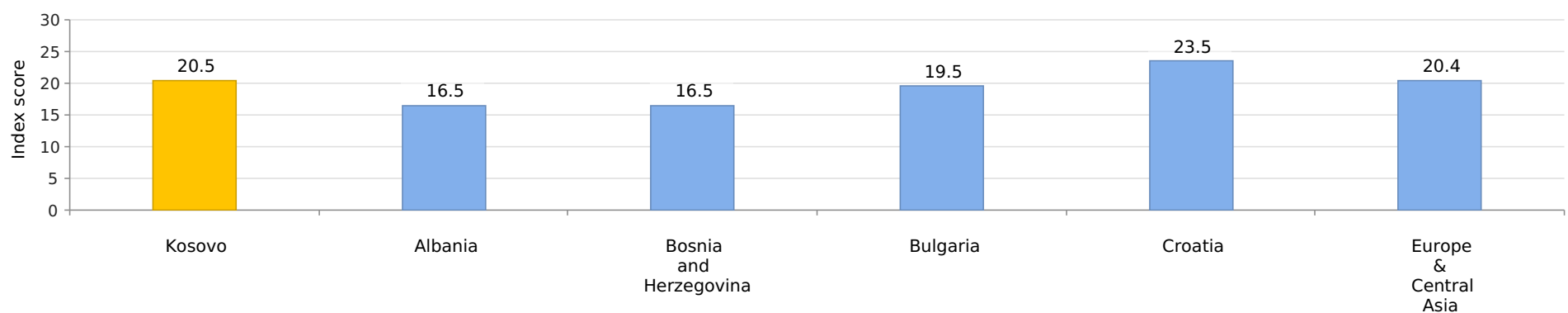
Figure - Registering Property in Kosovo - Procedure, Time and Cost



*This symbol is shown beside procedure numbers that take place simultaneously with the previous procedure.

Note: Online procedures account for 0.5 days in the total time calculation. For economies that have a different procedure list for men and women, the graph shows the time for women. For more information on methodology, see the *Doing Business* website (<http://doingbusiness.org/en/methodology>). For details on the procedures reflected here, see the summary below.

Figure - Registering Property in Kosovo and comparator economies - Measure of Quality



Details - Registering Property in Kosovo - Procedure, Time and Cost

No.	Procedures	Time to Complete	Associated Costs
1	<p>Obtain tax confirmation letter from the Finance and Property Directorate of the Municipality <i>Agency: Finance and Property Directorate of the Municipality</i> The seller requests the confirmation letter from the Municipality to prove that all the taxes for the property have been paid and that the property can be sold. Seller needs to present these documents to the cadastral office to obtain information from them, i.e. the possession list and plan plot.</p>	1 day	no charge
2	<p>Obtain copies of the property certificate and lot plan at the Municipal Geodesic and Cadastral Directorate of the Municipality <i>Agency: Municipal Geodesic and Cadastral Directorate of the Municipality</i> The seller must submit copies of the property certificate and lot plan to the notary who will prepare the sale agreement. The property certificate needs to be signed and approved by the Director. In order to receive the property certificate, the following documents are required: ID, old certificate, tax confirmation letter and the application form.</p>	1 day	EUR 9; (EUR 4 for the property certificate and EUR 5 for the land plot plan)
3	<p>Obtain a preemption right document from the Municipality <i>Agency: Municipality</i> The seller or the notary applies for a preemption certificate from the Property Department of the Municipality. This preemptive rights are regulated with the Law on Property and other Real Rights (Law No. 03/L-154) CHAPTER IV, Article 44. This law was promulgated by the Decree No. DL-016-2009, dated July 15, 2009.</p>	7 days	no charge
4	<p>Notary prepares sale and purchase agreement and notarizes it <i>Agency: Notary</i> Pursuant to Law No. 03/L-10 on Notary, the sale/purchase contract will be drafted by the notary. Due diligence is also conducted and there is an internal database created specifically for notaries that contains information on parcel numbers, law suits, debts, mortgages and whether the property is in possession. Notaries are not required to check on utility bills, but they advise parties to do that. There is a specific provision in the sale agreement and notaries advise their clients to check that bills are paid before signing the contract. It is up to parties to decide whether they want to split bill payment obligation between themselves or reduce the property price by the amount of the outstanding bills or pay bills in full and provide the proof of payment.</p> <p>The notary fees are defined by the Ministry of Justice, in consultation with the Chamber of Notaries. The Administrative Instruction No. 02/2012 On Provisional Notary Fees sets out provisional notary fees for notarial acts and services in the Republic of Kosovo. According to the Article 5 of the Instruction: "Notary fee rates are determined based on transaction value of the notarial act".</p> <p>For notarial acts prepared based on the transaction value and which are not included in other fees, the notary fees shall be calculated as follows: Transaction value in Euro</p> <p>For the property with the value of: 0,01 EUR to 2.500,00 EUR - fee is 20 EUR 2.501,00 EUR to 5.000,00 EUR - fee is 30 EUR 5.001,00 EUR to 20.000,00 EUR - fee is 50 EUR 20.001,00 EUR to 60.000,00 EUR - fee is 80 EUR 60.001,00 EUR to 100.000,00 EUR - fee is 120 EUR</p> <p>For notarial acts where the transaction value exceeds the amount of 100,000.00 EUR, the fee will increase for 20 EUR for every 20,000.00, but cannot exceed the total fee amount of 1.000 EUR.</p>	2 days	EUR 220; (For transactions exceeding 100,000 EUR, the fee is 120 EUR, plus an increase of 20 EUR for every 20,000 EUR increase in transaction value. Total fee amount cannot exceed 1,000 EUR.)
5	<p>Pay Municipal taxes on real estate transaction <i>Agency: Finance and Property Directorate of the Municipality / any commercial bank</i> This transfer tax is a flat fee. In the past it was a percentage of the property value, but it is now a fixed value per land plot transferred. After paying at the bank, it is necessary to bring back to the municipality the proof of payment.</p> <p>The tax sum is determined by the Municipal Regulation on fees, charges and taxes, dated 02.12.2011, (Article 4).</p>	1 day	EUR 151; (EUR 150 + EUR 1 (bank services))

6	<p>Register the transfer of property at the Geodesic and Cadastral Directorate of the Municipality</p> <p><i>Agency</i> : Municipal Geodesic and Cadastral Directorate of the Municipality</p> <p>After submitting all documentation, the municipality provides the payment slip to pay the registration fees at a commercial bank. The Municipality must put a notice on the public board for 5 days. If there are no claims, then the process can continue.</p> <p>In accordance with the Administrative Instruction MESP Nr. 08/2014 the fees on products for registering the immovable property rights from municipal cadastral offices are as follow:</p> <p>For transaction amounting to 10,000 EUR - fee is 20 EUR For transaction amounting to 10,001 EUR to 30,000 EUR - fee is 30 EUR For transaction amounting to 30,001 EUR to 50,000 EUR - fee is 35 EUR For transaction amounting to 50,001 EUR to 100,000 EUR - fee is 50 EUR For the amount above 100,001 EUR and each exceeding 50,000 EUR - fee is 50 EUR plus 30 EUR for each exceeding value.</p>	20 days	<p>EUR 111; (For transaction exceeding Eur 100,000, each exceeding Eur 50,000 - Fee is Eur 50 plus Eur 30 for each exceeding value.</p> <p>EUR 110 (Registration fee) + EUR 1 (bank services))</p>
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⇒Takes place simultaneously with previous procedure.

Details - Registering Property in Kosovo - Measure of Quality

	Answer	Score
Quality of the land administration index (0-30)		20.5
Reliability of infrastructure index (0-8)		7.0
Type of land registration system in the economy:	Deed Registration System	
What is the institution in charge of immovable property registration?	Cadastral Office in Pristina	
In what format are past and newly issued land records kept at the immovable property registry of the largest business city of the economy—in a paper format or in a computerized format (scanned or fully digital)?	Computer/Scanned	1.0
Is there a comprehensive and functional electronic database for checking for encumbrances (liens, mortgages, restrictions and the like)?	Yes	1.0
Institution in charge of the plans showing legal boundaries in the largest business city:	Cadastral Office in Pristina	
In what format are past and newly issued cadastral plans kept at the mapping agency of the largest business city of the economy—in a paper format or in a computerized format (scanned or fully digital)?	Computer/Fully digital	2.0
Is there an electronic database for recording boundaries, checking plans and providing cadastral information (geographic information system)?	Yes	1.0
Is the information recorded by the immovable property registration agency and the cadastral or mapping agency kept in a single database, in different but linked databases or in separate databases?	Single database	1.0
Do the immovable property registration agency and cadastral or mapping agency use the same identification number for properties?	Yes	1.0
Transparency of information index (0-6)		1.5
Who is able to obtain information on land ownership at the agency in charge of immovable property registration in the largest business city?	Only intermediaries (notaries, lawyers, etc.)	0.0
Is the list of documents that are required to complete any type of property transaction made publicly available—and if so, how?	Yes, online	0.5
Link for online access:	http://www.kca-ks.org/en/regjistro-pronen	
Is the applicable fee schedule for any type of property transaction at the agency in charge of immovable property registration in the largest business city made publicly available—and if so, how?	Yes, online	0.5
Link for online access:	http://www.kca-ks.org/documents/10179/20916/Ministriua08201414.pdf/0f2f30f9-472a-43a0-9eaf-212fe1fbd137	
Does the agency in charge of immovable property registration agency formally commit to deliver a legally binding document that proves property ownership within a specific timeframe—and if so, how does it communicate the service standard?	No	0.0
Link for online access:		
Is there a specific and independent mechanism for filing complaints about a problem that occurred at the agency in charge of immovable property registration?	No	0.0
Contact information:		
Are there publicly available official statistics tracking the number of transactions at the immovable property registration agency?	No	0.0
Number of property transfers in the largest business city in 2018:		
Who is able to consult maps of land plots in the largest business city?	Only intermediaries and interested parties	0.0
Is the applicable fee schedule for accessing maps of land plots made publicly available—and if so, how?	Yes, online	0.5

Link for online access:	http://www.kca-ks.org/documents/10179/22166/1c.pdf	
Does the cadastral/mapping agency formally specifies the timeframe to deliver an updated cadastral plan—and if so, how does it communicate the service standard?	No	0.0
Link for online access:		
Is there a specific and independent mechanism for filing complaints about a problem that occurred at the cadastral or mapping agency?	No	0.0
Contact information:		
Geographic coverage index (0-8)		8.0
Are all privately held land plots in the largest business city formally registered at the immovable property registry?	Yes	2.0
Are all privately held land plots in the economy formally registered at the immovable property registry?	Yes	2.0
Are all privately held land plots in the largest business city mapped?	Yes	2.0
Are all privately held land plots in the economy mapped?	Yes	2.0
Land dispute resolution index (0-8)		4.0
Does the law require that all property sale transactions be registered at the immovable property registry to make them opposable to third parties?	Yes	1.5
Legal basis:	Law No. 03/L-154 on Property and Other Real Rights, Article 36.1 "The transfer of ownership of an immovable property requires a valid contract between the transferor and the transferee as a legal ground and the registration of the change of ownership in the immovable property rights register"	
Is the system of immovable property registration subject to a state or private guarantee?	Yes	0.5
Type of guarantee:	State guarantee	
Legal basis:	Law No. 2002/5 on the Establishment of the Immovable Property Rights Register	
Is there a is a specific, out-of-court compensation mechanism to cover for losses incurred by parties who engaged in good faith in a property transaction based on erroneous information certified by the immovable property registry?	No	0.0

Legal basis:	The current legislation does not foresee the compensation for registry mistakes, but it provides the opportunity to any person to claim that the registration of an immovable property right is not legally justified and thus may require the Municipal Cadastral Office to complete the register accordingly. The register shall be completed by entering a remark/observation with respect to the registered immovable property right (article 5 of the Law on Establishing the Immovable Property Register Rights). Also, pursuant to article 17 of the Law on Cadastre, in case of material error, Municipal Cadastral Office shall make a remark/observation indicating the possibility of an error and shall release a notification in writing to all persons whose rights may have been affected by this error, asking them to submit all documents provided by both the Law on Cadastre and the Law on Establishing the Immovable Property Register Rights. If it is not possible to correct the errors, then the unsatisfied party may forward the matter to the competent court whereas the remark/observation shall remain on the register.	
Does the legal system require a control of legality of the documents necessary for a property transaction (e.g., checking the compliance of contracts with requirements of the law)?	Yes	0.5
If yes, who is responsible for checking the legality of the documents?	Notary;	
Does the legal system require verification of the identity of the parties to a property transaction?	Yes	0.5
If yes, who is responsible for verifying the identity of the parties?	Notary;	
Is there a national database to verify the accuracy of government issued identity documents?	No	0.0
What is the Court of first instance in charge of a case involving a standard land dispute between two local businesses over tenure rights for a property worth 50 times gross national income (GNI) per capita and located in the largest business city?	Basic Court in Prishtina	
How long does it take on average to obtain a decision from the first-instance court for such a case (without appeal)?	Between 2 and 3 years	1.0

Are there publicly available statistics on the number of land disputes at the economy level in the first instance court?	No	0.0
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Number of land disputes in the economy in 2018:

Equal access to property rights index (-2-0)		0.0
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Do unmarried men and unmarried women have equal ownership rights to property?	Yes	
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Do married men and married women have equal ownership rights to property?	Yes	0.0
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Getting Credit

This topic explores two sets of issues—the strength of credit reporting systems and the effectiveness of collateral and bankruptcy laws in facilitating lending. The most recent round of data collection for the project was completed in May 2019. [See the methodology for more information.](#)

What the indicators measure

Strength of legal rights index (0-12)

- Rights of borrowers and lenders through collateral laws (0-10)
- Protection of secured creditors' rights through bankruptcy laws (0-2)

Depth of credit information index (0-8)

- Scope and accessibility of credit information distributed by credit bureaus and credit registries (0-8)

Credit bureau coverage (% of adults)

- Number of individuals and firms listed in largest credit bureau as a percentage of adult population

Credit registry coverage (% of adults)

- Number of individuals and firms listed in credit registry as a percentage of adult population

Case study assumptions

Doing Business assesses the sharing of credit information and the legal rights of borrowers and lenders with respect to secured transactions through 2 sets of indicators. The depth of credit information index measures rules and practices affecting the coverage, scope and accessibility of credit information available through a credit registry or a credit bureau. The strength of legal rights index measures the degree to which collateral and bankruptcy laws protect the rights of borrowers and lenders and thus facilitate lending. For each economy it is first determined whether a unitary secured transactions system exists. Then two case scenarios, case A and case B, are used to determine how a nonpossessory security interest is created, publicized and enforced according to the law. Special emphasis is given to how the collateral registry operates (if registration of security interests is possible). The case scenarios involve a secured borrower, company ABC, and a secured lender, BizBank.

In some economies the legal framework for secured transactions will allow only case A or case B (not both) to apply. Both cases examine the same set of legal provisions relating to the use of movable collateral.

Several assumptions about the secured borrower (ABC) and lender (BizBank) are used:

- ABC is a domestic limited liability company (or its legal equivalent).
- ABC has up to 50 employees.
- ABC has its headquarters and only base of operations in the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- Both ABC and BizBank are 100% domestically owned.

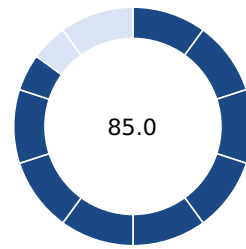
The case scenarios also involve assumptions. In case A, as collateral for the loan, ABC grants BizBank a nonpossessory security interest in one category of movable assets, for example, its machinery or its inventory. ABC wants to keep both possession and ownership of the collateral. In economies where the law does not allow nonpossessory security interests in movable property, ABC and BizBank use a fiduciary transfer-of-title arrangement (or a similar substitute for nonpossessory security interests).

In case B, ABC grants BizBank a business charge, enterprise charge, floating charge or any charge that gives BizBank a security interest over ABC's combined movable assets (or as much of ABC's movable assets as possible). ABC keeps ownership and possession of the assets.

Getting Credit - Kosovo

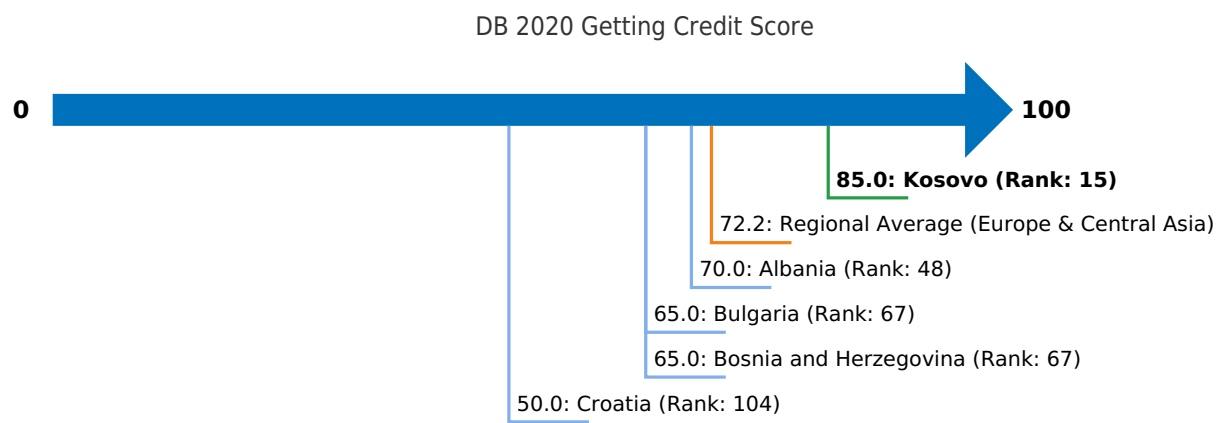
Indicator	Kosovo	Europe & Central Asia	OECD high income	Best Regulatory Performance
Strength of legal rights index (0-12)	11	7.8	6.1	12 (5 Economies)
Depth of credit information index (0-8)	6	6.7	6.8	8 (53 Economies)
Credit registry coverage (% of adults)	41.4	24.0	24.4	100.0 (2 Economies)
Credit bureau coverage (% of adults)	0.0	41.7	66.7	100.0 (14 Economies)

Figure - Getting Credit in Kosovo - Score



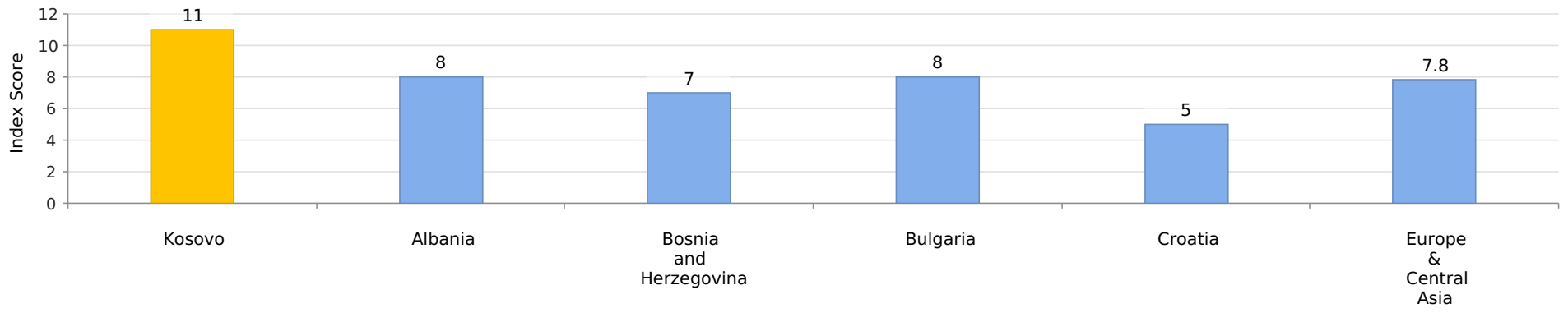
Score - Getting Credit

Figure - Getting Credit in Kosovo and comparator economies - Ranking and Score



Note: The ranking of economies on the ease of getting credit is determined by sorting their scores for getting credit. These scores are the sum of the scores for the strength of legal rights index and the depth of credit information index.

Figure - Legal Rights in Kosovo and comparator economies



Details - Legal Rights in Kosovo

Strength of legal rights index (0-12)

11

Does an integrated or unified legal framework for secured transactions that extends to the creation, publicity and enforcement of functional equivalents to security interests in movable assets exist in the economy? Yes

Does the law allow businesses to grant a non possessory security right in a single category of movable assets, without requiring a specific description of collateral? Yes

Does the law allow businesses to grant a non possessory security right in substantially all of its assets, without requiring a specific description of collateral? Yes

May a security right extend to future or after-acquired assets, and does it extend automatically to the products, proceeds and replacements of the original assets? Yes

Is a general description of debts and obligations permitted in collateral agreements; can all types of debts and obligations be secured between parties; and can the collateral agreement include a maximum amount for which the assets are encumbered? Yes

Is a collateral registry in operation for both incorporated and non-incorporated entities, that is unified geographically and by asset type, with an electronic database indexed by debtor's name? Yes

Does a notice-based collateral registry exist in which all functional equivalents can be registered? Yes

Does a modern collateral registry exist in which registrations, amendments, cancellations and searches can be performed online by any interested third party? No

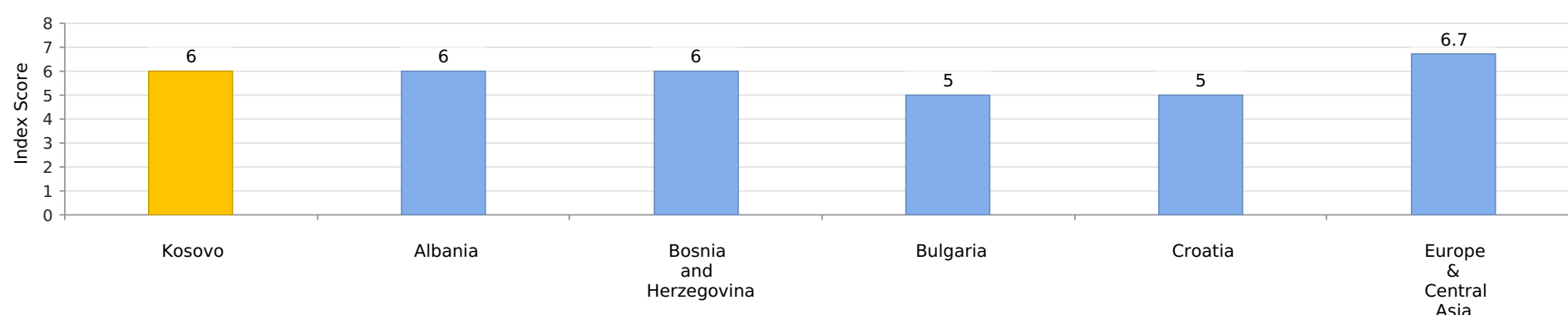
Are secured creditors paid first (i.e. before tax claims and employee claims) when a debtor defaults outside an insolvency procedure? Yes

Are secured creditors paid first (i.e. before tax claims and employee claims) when a business is liquidated? Yes

Are secured creditors subject to an automatic stay on enforcement when a debtor enters a court-supervised reorganization procedure? Does the law protect secured creditors' rights by providing clear grounds for relief from the stay and sets a time limit for it? Yes

Does the law allow parties to agree on out of court enforcement at the time a security interest is created? Does the law allow the secured creditor to sell the collateral through public auction or private tender, as well as, for the secured creditor to keep the asset in satisfaction of the debt? Yes

Figure - Credit Information in Kosovo and comparator economies



Details - Credit Information in Kosovo

Depth of credit information index (0-8)	Credit bureau	Credit registry	Score
Are data on both firms and individuals distributed?	No	Yes	1
Are both positive and negative credit data distributed?	No	Yes	1
Are data from retailers or utility companies - in addition to data from banks and financial institutions - distributed?	No	No	0
Are at least 2 years of historical data distributed? (Credit bureaus and registries that distribute more than 10 years of negative data or erase data on defaults as soon as they are repaid obtain a score of 0 for this component.)	No	Yes	1
Are data on loan amounts below 1% of income per capita distributed?	No	Yes	1
By law, do borrowers have the right to access their data in the credit bureau or credit registry?	No	Yes	1
Can banks and financial institutions access borrowers' credit information online (for example, through an online platform, a system-to-system connection or both)?	No	Yes	1
Are bureau or registry credit scores offered as a value-added service to help banks and financial institutions assess the creditworthiness of borrowers?	No	No	0

Note: An economy receives a score of 1 if there is a "yes" to either bureau or registry. If the credit bureau or registry is not operational or covers less than 5% of the adult population, the total score on the depth of credit information index is 0.

Coverage	Credit bureau	Credit registry
Number of individuals	0	501,794
Number of firms	0	52,231
Total	0	554,025
Percentage of adult population	0.0	41.4

Protecting Minority Investors

This topic measures the strength of minority shareholder protections against misuse of corporate assets by directors for their personal gain as well as shareholder rights, governance safeguards and corporate transparency requirements that reduce the risk of abuse. The most recent round of data collection for the project was completed in May 2019. [See the methodology for more information.](#)

What the indicators measure

- **Extent of disclosure index (0-10):** Disclosure, review, and approval requirements for related-party transactions
- **Extent of director liability index (0-10):** Ability of minority shareholders to sue and hold interested directors liable for prejudicial related-party transactions; Available legal remedies (damages, disgorgement of profits, disqualification from managerial position(s) for one year or more, rescission of the transaction)
- **Ease of shareholder suits index (0-10):** Access to internal corporate documents; Evidence obtainable during trial and allocation of legal expenses
- **Extent of conflict of interest regulation index (0-30):** Sum of the extent of disclosure, extent of director liability and ease of shareholder suits indices
- **Extent of shareholder rights index (0-6):** Shareholders' rights and role in major corporate decisions
- **Extent of ownership and control index (0-7):** Governance safeguards protecting shareholders from undue board control and entrenchment
- **Extent of corporate transparency index (0-7):** Corporate transparency on ownership stakes, compensation, audits and financial prospects
- **Extent of shareholder governance index (0-20):** Sum of the extent of shareholders rights, extent of ownership and control and extent of corporate transparency indices
- **Strength of minority investor protection index (0-50):** Sum of the extent of conflict of interest regulation and extent of shareholder governance indices

Case study assumptions

To make the data comparable across economies, a case study uses several assumptions about the business and the transaction.

The business (Buyer):

- Is a publicly traded corporation listed on the economy's most important stock exchange.
- Has a board of directors and a chief executive officer (CEO) who may legally act on behalf of Buyer where permitted, even if this is not specifically required by law.
- Has a supervisory board in economies with a two-tier board system on which Mr. James appointed 60% of the shareholder-elected members.
- Has not adopted bylaws or articles of association that go beyond the minimum requirements. Does not follow codes, principles, recommendations or guidelines that are not mandatory.
- Is a manufacturing company with its own distribution network.

The transaction involves the following details:

- Mr. James owns 60% of Buyer, sits on Buyer's board of directors and elected two directors to Buyer's five-member board.
- Mr. James also owns 90% of Seller, a company that operates a chain of retail hardware stores. Seller recently closed a large number of its stores.
- Mr. James proposes that Buyer purchase Seller's unused fleet of trucks to expand Buyer's distribution of its food products, a proposal to which Buyer agrees. The price is equal to 10% of Buyer's assets and is higher than the market value.
- The proposed transaction is part of the company's principal activity and is not outside the authority of the company.
- Buyer enters into the transaction. All required approvals are obtained, and all required disclosures made—that is, the transaction was not entered into fraudulently.
- The transaction causes damages to Buyer. Shareholders sue Mr. James and the executives and directors that approved the transaction.

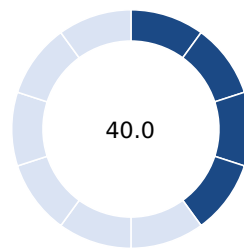
Protecting Minority Investors - Kosovo

Stock exchange information

Stock exchange	
Stock exchange URL	
Listed firms with equity securities	0
City Covered	Pristina

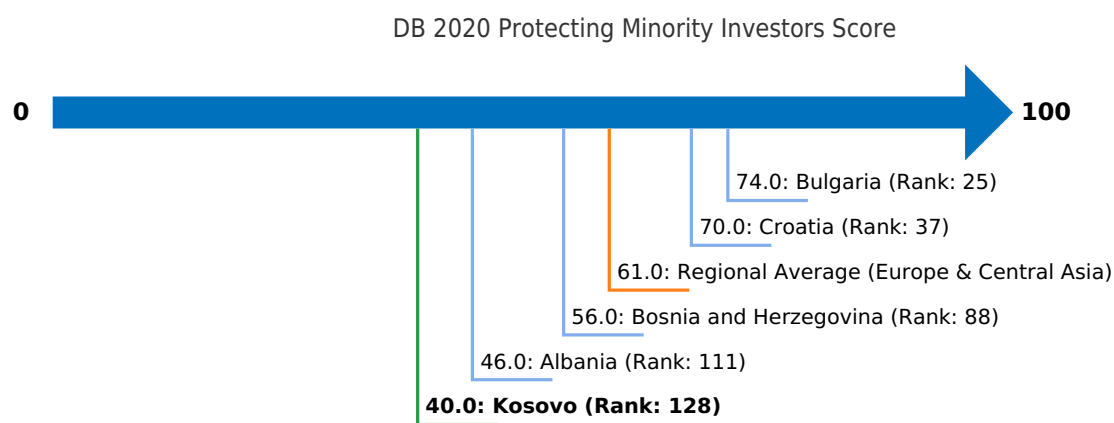
Indicator	Kosovo	Europe & Central Asia	OECD high income	Best Regulatory Performance
Extent of disclosure index (0-10)	9.0	7.5	6.5	10 (13 Economies)
Extent of director liability index (0-10)	6.0	5.0	5.3	10 (3 Economies)
Ease of shareholder suits index (0-10)	5.0	6.8	7.3	10 (Djibouti)
Extent of shareholder rights index (0-6)	0.0	3.4	4.7	6 (19 Economies)
Extent of ownership and control index (0-7)	0.0	3.7	4.5	7 (9 Economies)
Extent of corporate transparency index (0-7)	0.0	4.1	5.7	7 (13 Economies)

Figure - Protecting Minority in Kosovo - Score



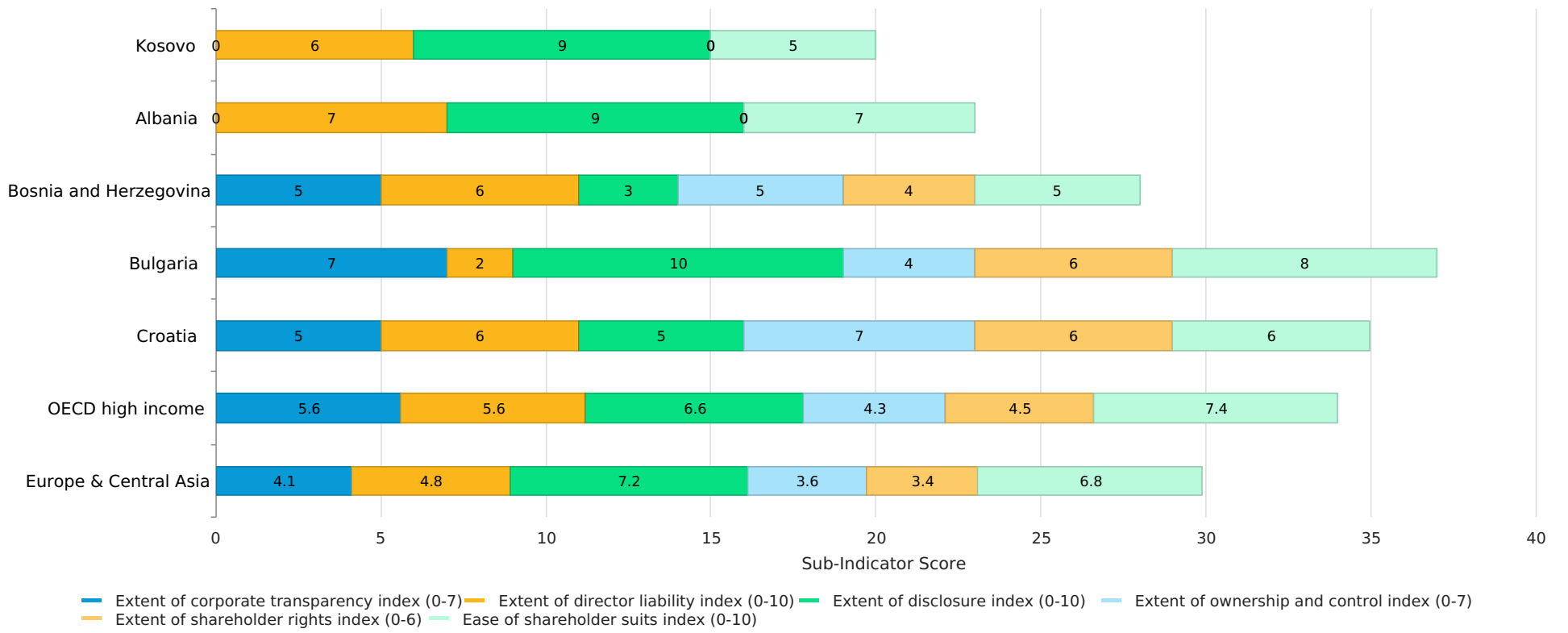
Score - Protecting Minority Investors

Figure - Protecting Minority Investors in Kosovo and comparator economies - Ranking and Score



Note: The ranking of economies on the strength of minority investor protections is determined by sorting their scores for protecting minority investors. These scores are the simple average of the scores for the extent of conflict of interest regulation index and the extent of shareholder governance index.

Figure - Protecting Minority Investors in Kosovo and comparator economies - Measure of Quality



Details - Protecting Minority Investors in Kosovo - Measure of Quality

	Answer	Score
Extent of conflict of interest regulation index (0-30)		
Extent of disclosure index (0-10)		9.0
Whose decision is sufficient to approve the Buyer-Seller transaction? (0-3)	Board of directors excluding interested members	2.0
Must an external body review the terms of the transaction before it takes place? (0-1)	Yes	1.0
Must Mr. James disclose his conflict of interest to the board of directors? (0-2)	Full disclosure of all material facts	2.0
Must Buyer disclose the transaction in periodic filings (e.g. annual reports)? (0-2)	Disclosure on the transaction and on the conflict of interest	2.0
Must Buyer immediately disclose the transaction to the public? (0-2)	Disclosure on the transaction and on the conflict of interest	2.0
Extent of director liability index (0-10)		6.0
Can shareholders representing 10% of Buyer's share capital sue for the damage the transaction caused to Buyer? (0-1)	Yes	1.0
Can shareholders hold Mr. James liable for the damage the transaction caused to Buyer? (0-2)	Liable if negligent	1.0
Can shareholders hold the other directors liable for the damage the transaction caused to Buyer? (0-2)	Liable if negligent	1.0
Must Mr. James pay damages for the harm caused to Buyer upon a successful claim by shareholders? (0-1)	Yes	1.0
Must Mr. James repay profits made from the transaction upon a successful claim by shareholders? (0-1)	Yes	1.0
Is Mr. James disqualified upon a successful claim by shareholders? (0-1)	No	0.0
Can a court void the transaction upon a successful claim by shareholders? (0-2)	Voidable if negligently concluded	1.0
Ease of shareholder suits index (0-10)		5.0
Before suing, can shareholders representing 10% of Buyer's share capital inspect the transaction documents? (0-1)	Yes	1.0
Can the plaintiff obtain any documents from the defendant and witnesses at trial? (0-3)	Any relevant document	3.0
Can the plaintiff request categories of documents from the defendant without identifying specific ones? (0-1)	No	0.0
Can the plaintiff directly question the defendant and witnesses at trial? (0-2)	No	0.0
Is the level of proof required for civil suits lower than that of criminal cases? (0-1)	No	0.0
Can shareholder plaintiffs recover their legal expenses from the company? (0-2)	Yes if successful	1.0
Extent of shareholder governance index (0-20)		
Extent of shareholder rights index (0-6)		0.0
Does the sale of 51% of Buyer's assets require shareholder approval?	Yes	1.0
Can shareholders representing 10% of Buyer's share capital call for a meeting of shareholders?	Yes	1.0
Must Buyer obtain its shareholders' approval every time it issues new shares?	Yes	1.0
Do shareholders automatically receive preemption rights every time Buyer issues new shares?	Yes	1.0
Do shareholders elect and dismiss the external auditor?	Yes	1.0
Are changes to the rights of a class of shares only possible if the holders of the affected shares approve?	Yes	1.0
Extent of ownership and control index (0-7)		0.0
Is it forbidden to appoint the same individual as CEO and chairperson of the board of directors?	Yes	1.0

Must the board of directors include independent and nonexecutive board members?	Yes	1.0
Can shareholders remove members of the board of directors without cause before the end of their term?	Yes	1.0
Must the board of directors include a separate audit committee exclusively comprising board members?	No	0.0
Must a potential acquirer make a tender offer to all shareholders upon acquiring 50% of Buyer?	No	0.0
Must Buyer pay declared dividends within a maximum period set by law?	Yes	1.0
Is a subsidiary prohibited from acquiring shares issued by its parent company?	No	0.0
Extent of corporate transparency index (0-7)		0.0
Must Buyer disclose direct and indirect beneficial ownership stakes representing 5%?	No	0.0
Must Buyer disclose information about board members' primary employment and directorships in other companies?	No	0.0
Must Buyer disclose the compensation of individual managers?	No	0.0
Must a detailed notice of general meeting be sent 21 days before the meeting?	Yes	1.0
Can shareholders representing 5% of Buyer's share capital put items on the general meeting agenda?	Yes	1.0
Must Buyer's annual financial statements be audited by an external auditor?	Yes	1.0
Must Buyer disclose its audit reports to the public?	Yes	1.0

Paying Taxes

This topic records the taxes and mandatory contributions that a medium-size company must pay or withhold in a given year, as well as the administrative burden of paying taxes and contributions and complying with postfiling procedures (VAT refund and tax audit). The most recent round of data collection for the project was completed in May 2019 covering for the Paying Taxes indicator calendar year 2018 (January 1, 2018 – December 31, 2018). [See the methodology for more information.](#)

What the indicators measure

Tax payments for a manufacturing company in 2018 (number per year adjusted for electronic and joint filing and payment)

- Total number of taxes and contributions paid or withheld, including consumption taxes (value added tax, sales tax or goods and service tax)
- Method and frequency of filing and payment

Time required to comply with 3 major taxes (hours per year)

- Collecting information, computing tax payable
- Preparing separate tax accounting books, if required
- Completing tax return, filing with agencies
- Arranging payment or withholding

Total tax and contribution rate (% of commercial profits)

- Profit or corporate income tax
- Social contributions, labor taxes paid by employer
- Property and property transfer taxes
- Dividend, capital gains, financial transactions taxes
- Waste collection, vehicle, road and other taxes

Postfiling Index

- Time to comply with VAT refund (hours)
- Time to obtain VAT refund (weeks)
- Time to comply with a corporate income tax correction (hours)
- Time to complete a corporate income tax correction (weeks)

Case study assumptions

Using a case scenario, *Doing Business* records taxes and mandatory contributions a medium size company must pay in a year, and measures the administrative burden of paying taxes, contributions and dealing with postfiling processes. Information is also compiled on frequency of filing and payments, time taken to comply with tax laws, time taken to comply with the requirements of postfiling processes and time waiting.

To make data comparable across economies, several assumptions are used:

- TaxpayerCo is a medium-size business that started operations on January 1, 2017. It produces ceramic flowerpots and sells them at retail. All taxes and contributions recorded are paid in the second year of operation (calendar year 2018). Taxes and mandatory contributions are measured at all levels of government.

The VAT refund process:

- In June 2018, TaxpayerCo. makes a large capital purchase: the value of the machine is 65 times income per capita of the economy. Sales are equally spread per month (1,050 times income per capita divided by 12) and cost of goods sold are equally expensed per month (875 times income per capita divided by 12). The machinery seller is registered for VAT and excess input VAT incurred in June will be fully recovered after four consecutive months if the VAT rate is the same for inputs, sales and the machine and the tax reporting period is every month. Input VAT will exceed Output VAT in June 2018.

The corporate income tax audit process:

- An error in calculation of income tax liability (for example, use of incorrect tax depreciation rates, or incorrectly treating an expense as tax deductible) leads to an incorrect income tax return and a corporate income tax underpayment. TaxpayerCo. discovered the error and voluntarily notified the tax authority. The value of the underpaid income tax liability is 5% of the corporate income tax liability due. TaxpayerCo. submits corrected information after the deadline for submitting the annual tax return, but within the tax assessment period.

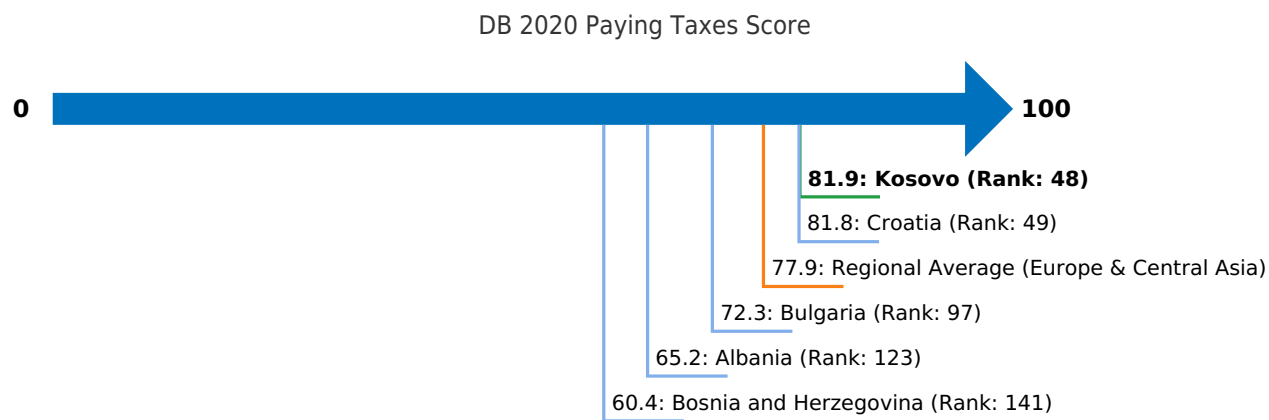
Paying Taxes - Kosovo

Indicator	Kosovo	Europe & Central Asia	OECD high income	Best Regulatory Performance
Payments (number per year)	10	14.4	10.3	3 (2 Economies)
Time (hours per year)	154	213.1	158.8	49 (3 Economies)
Total tax and contribution rate (% of profit)	15.2	31.7	39.9	26.1 (33 Economies)
Postfiling index (0-100)	55.5	68.2	86.7	None in 2018/19

Figure - Paying Taxes in Kosovo - Score

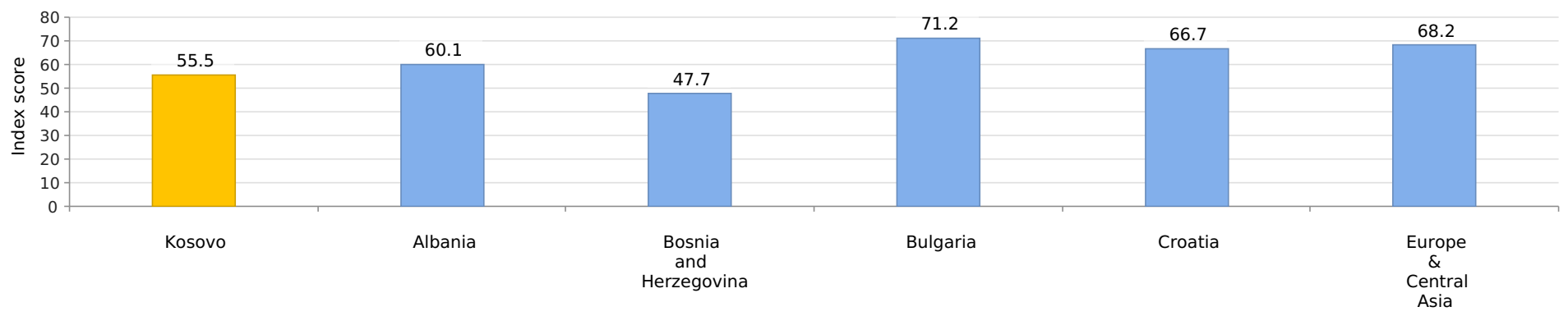


Figure - Paying Taxes in Kosovo and comparator economies - Ranking and Score



Note: The ranking of economies on the ease of paying taxes is determined by sorting their scores for paying taxes. These scores are the simple average of the scores for each of the component indicators, with a threshold and a nonlinear transformation applied to one of the component indicators, the total tax and contribution rate. The threshold is defined as the total tax and contribution rate at the 15th percentile of the overall distribution for all years included in the analysis up to and including Doing Business 2015, which is 26.1%. All economies with a total tax and contribution rate below this threshold receive the same score as the economy at the threshold.

Figure - Paying Taxes in Kosovo and comparator economies - Measure of Quality



Details - Paying Taxes in Kosovo

Tax or mandatory contribution	Payments (number)	Notes on Payments	Time (hours)	Statutory tax rate	Tax base	Total tax and contribution rate (% of profit)	Notes on TTCR
Corporate income tax	5.0		29.0	10%	taxable profit	9.33	
Social Security	1.0	online	39.0	5%	gross salaries	5.64	
Property tax	2.0			0.15%-1%	value of building	0.17	
Vehicle tax	1.0			EUR 90	fixed amount	0.05	
Ecological tax	0.0	jointly		EUR 30	fixed amount	0.02	
Employee paid - Social security contributions	0.0	jointly		5%	gross salaries	0.00	withheld
Value added tax (VAT)	1.0	online	85.5	18%	value added	0.00	Not included
Totals	10		154			15.2	

Details - Paying Taxes in Kosovo - Tax by Type

Taxes by type	Answer
Profit tax (% of profit)	9.3
Labor tax and contributions (% of profit)	5.6
Other taxes (% of profit)	0.2

Details - Paying Taxes in Kosovo - Measure of Quality

	Answer	Score
Postfiling index (0-100)		55.5
VAT refunds		
Does VAT exist?	Yes	
Does a VAT refund process exist per the case study?	Yes	
Restrictions on VAT refund process	none	
Percentage of cases exposed to a VAT audit (%)	75% - 100%	
Is there a mandatory carry forward period?	Yes	
Time to comply with VAT refund (hours)	27.0	46.0
Time to obtain VAT refund (weeks)	29.0	49.3
Corporate income tax audits		
Does corporate income tax exist?	Yes	
Percentage of cases exposed to a corporate income tax audit (%)	75% - 100%	
Time to comply with a corporate income tax correction (hours)	21.5	63.3
Time to complete a corporate income tax correction (weeks)	11.7	63.4

Notes: Names of taxes have been standardized. For instance income tax, profit tax, tax on company's income are all named corporate income tax in this table.

The hours for VAT include all the VAT and sales taxes applicable.

The hours for Social Security include all the hours for labor taxes and mandatory contributions in general.

The postfiling index is the average of the scores on time to comply with VAT refund, time to obtain a VAT refund, time to comply with a corporate income tax correction and time to complete a corporate income tax correction.

N/A = Not applicable.

Trading across Borders

Doing Business records the time and cost associated with the logistical process of exporting and importing goods. *Doing Business* measures the time and cost (excluding tariffs) associated with three sets of procedures—documentary compliance, border compliance and domestic transport—within the overall process of exporting or importing a shipment of goods. The most recent round of data collection for the project was completed in May 2019. [See the methodology for more information.](#)

What the indicators measure

Documentary compliance

- Obtaining, preparing and submitting documents during transport, clearance, inspections and port or border handling in origin economy
- Obtaining, preparing and submitting documents required by destination economy and any transit economies
- Covers all documents required by law and in practice, including electronic submissions of information

Border compliance

- Customs clearance and inspections
- Inspections by other agencies (if applied to more than 20% of shipments)
- Handling and inspections that take place at the economy's port or border

Domestic transport

- Loading or unloading of the shipment at the warehouse or port/border
- Transport between warehouse and port/border
- Traffic delays and road police checks while shipment is en route

Case study assumptions

To make the data comparable across economies, a few assumptions are made about the traded goods and the transactions:

Time: Time is measured in hours, and 1 day is 24 hours (for example, 22 days are recorded as $22 \times 24 = 528$ hours). If customs clearance takes 7.5 hours, the data are recorded as is. Alternatively, suppose documents are submitted to a customs agency at 8:00a.m., are processed overnight and can be picked up at 8:00a.m. the next day. The time for customs clearance would be recorded as 24 hours because the actual procedure took 24 hours.

Cost: Insurance cost and informal payments for which no receipt is issued are excluded from the costs recorded. Costs are reported in U.S. dollars. Contributors are asked to convert local currency into U.S. dollars based on the exchange rate prevailing on the day they answer the questionnaire. Contributors are private sector experts in international trade logistics and are informed about exchange rates.

Assumptions of the case study:

- For all 190 economies covered by *Doing Business*, it is assumed a shipment is in a warehouse in the largest business city of the exporting economy and travels to a warehouse in the largest business city of the importing economy.
- It is assumed each economy imports 15 metric tons of containerized auto parts (HS 8708) from its natural import partner—the economy from which it imports the largest value (price times quantity) of auto parts. It is assumed each economy exports the product of its comparative advantage (defined by the largest export value) to its natural export partner—the economy that is the largest purchaser of this product. Shipment value is assumed to be \$50,000.
- The mode of transport is the one most widely used for the chosen export or import product and the trading partner, as is the seaport or land border crossing.
- All electronic information submissions requested by any government agency in connection with the shipment are considered to be documents obtained, prepared and submitted during the export or import process.
- A port or border is a place (seaport or land border crossing) where merchandise can enter or leave an economy.
- Relevant government agencies include customs, port authorities, road police, border guards, standardization agencies, ministries or departments of agriculture or industry, national security agencies and any other government authorities.

Trading across Borders - Kosovo

Indicator	Kosovo	Europe & Central Asia	OECD high income	Best Regulatory Performance
Time to export: Border compliance (hours)	4	16.1	12.7	1 (19 Economies)
Cost to export: Border compliance (USD)	105	150.0	136.8	0 (19 Economies)
Time to export: Documentary compliance (hours)	5	25.1	2.3	1 (26 Economies)
Cost to export: Documentary compliance (USD)	50	87.6	33.4	0 (20 Economies)
Time to import: Border compliance (hours)	6	20.4	8.5	1 (25 Economies)
Cost to import: Border compliance (USD)	128	158.8	98.1	0 (28 Economies)
Time to import: Documentary compliance (hours)	6	23.4	3.4	1 (30 Economies)
Cost to import: Documentary compliance (USD)	42	85.9	23.5	0 (30 Economies)

Figure - Trading across Borders in Kosovo - Score

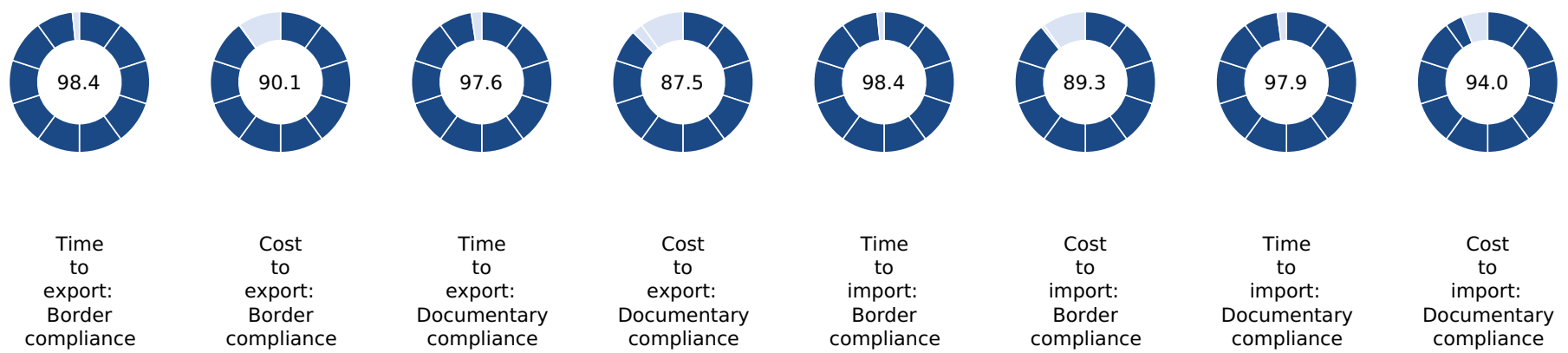
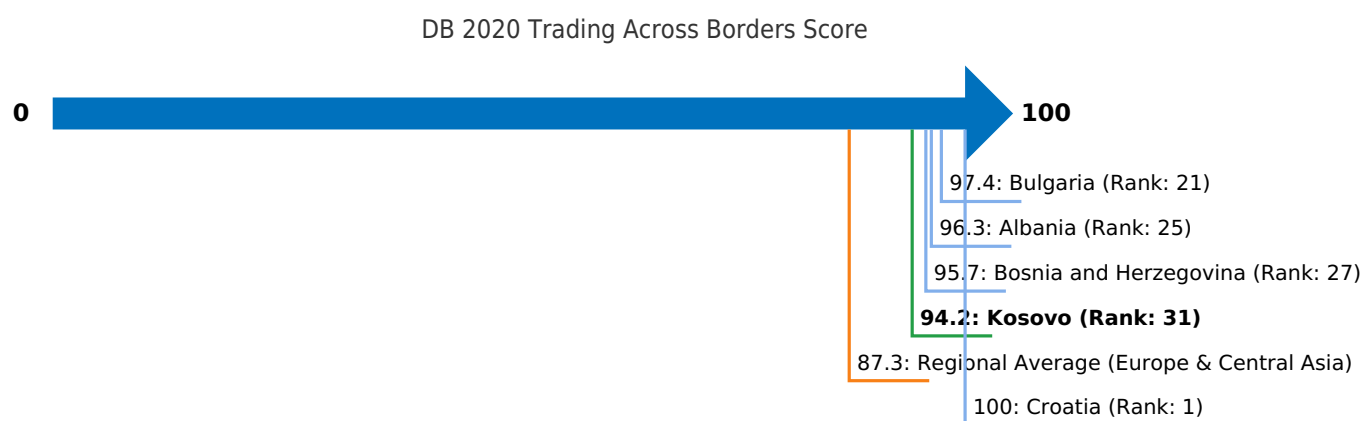
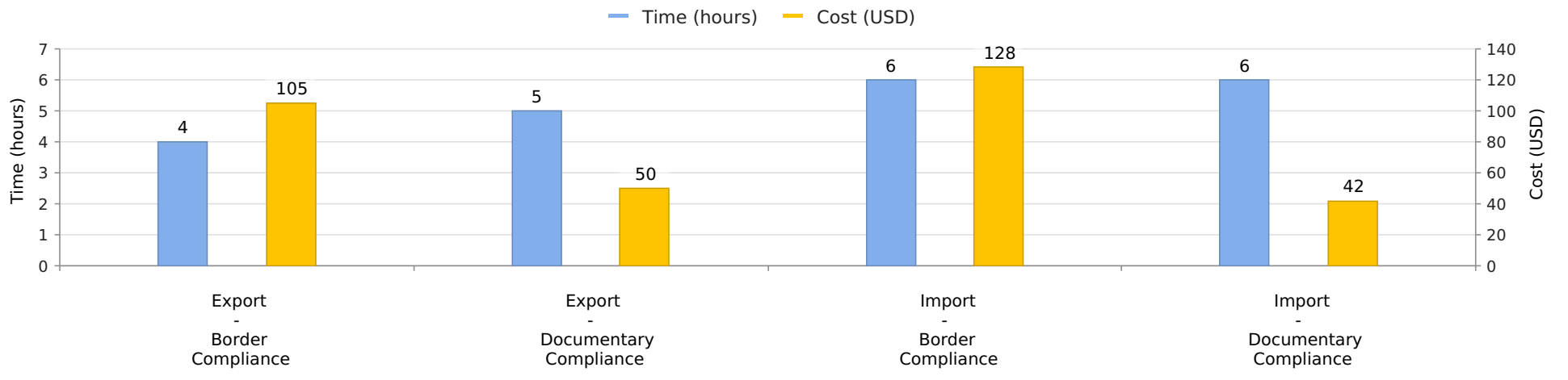


Figure - Trading across Borders in Kosovo and comparator economies - Ranking and Score



Note: The ranking of economies on the ease of trading across borders is determined by sorting their scores for trading across borders. These scores are the simple average of the scores for the time and cost for documentary compliance and border compliance to export and import.

Figure - Trading across Borders in Kosovo - Time and Cost



Details - Trading across Borders in Kosovo

Characteristics	Export	Import
Product	HS 42 : Articles of leather; saddlery and harness; travel goods, handbags and similar containers; articles of animal gut (other than silk-worm gut)	HS 8708: Parts and accessories of motor vehicles
Trade partner	Albania	Germany
Border	Vermice-Morine border crossing	Elez Han border crossing
Distance (km)	100	67
Domestic transport time (hours)	3	2
Domestic transport cost (USD)	182	118

Details - Trading across Borders in Kosovo - Components of Border Compliance

	Time to Complete (hours)	Associated Costs (USD)
Export: Clearance and inspections required by customs authorities	3.0	105.0
Export: Clearance and inspections required by agencies other than customs	0.0	0.0
Export: Port or border handling	0.5	0.0
Import: Clearance and inspections required by customs authorities	5.0	83.3
Import: Clearance and inspections required by agencies other than customs	0.0	0.0
Import: Port or border handling	4.5	45.0

Details - Trading across Borders in Kosovo - Trade Documents

Export

Import

CMR waybill

CMR waybill

Commercial invoice

Commercial invoice

Customs Export Declaration

Customs Import Declaration

EUR 1 (CEFTA) - Certificate of origin

EUR 1 - Certificate of origin

T1 Transit document

Packing list

Packing list

T1 transit document

Enforcing Contracts

The enforcing contracts indicator measures the time and cost for resolving a commercial dispute through a local first-instance court, and the quality of judicial processes index, evaluating whether each economy has adopted a series of good practices that promote quality and efficiency in the court system. The most recent round of data collection was completed in May 2019. [See the methodology for more information.](#)

What the indicators measure

Time required to enforce a contract through the courts (calendar days)

- Time to file and serve the case
- Time for trial and to obtain the judgment
- Time to enforce the judgment

Cost required to enforce a contract through the courts (% of claim value)

- Average attorney fees
- Court costs
- Enforcement costs

Quality of judicial processes index (0-18)

- Court structure and proceedings (-1-5)
- Case management (0-6)
- Court automation (0-4)
- Alternative dispute resolution (0-3)

Case study assumptions

The dispute in the case study involves the breach of a sales contract between two domestic businesses. The case study assumes that the court hears an expert on the quality of the goods in dispute. This distinguishes the case from simple debt enforcement.

To make the data on the time and comparable across economies, several assumptions about the case are used:

- The dispute concerns a lawful transaction between two businesses (Seller and Buyer), both located in the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- The Buyer orders custom-made furniture, then fails to pay alleging that the goods are not of adequate quality.
- The value of the dispute is 200% of the income per capita or the equivalent in local currency of USD 5,000, whichever is greater.
- The Seller sues the Buyer before the court with jurisdiction over commercial cases worth 200% of income per capita or \$5,000 whichever is greater.
- The Seller requests the pretrial attachment of the defendant's movable assets to secure the claim.
- The claim is disputed on the merits because of Buyer's allegation that the quality of the goods was not adequate.
- The judge decides in favor of the seller; there is no appeal.
- The Seller enforces the judgment through a public sale of the Buyer's movable assets.

Enforcing Contracts - Kosovo

Standardized Case

Claim value	EUR 7,097
Court name	Basic Court of Prishtina, Department for Commercial Matters
City Covered	Pristina

Indicator	Kosovo	Europe & Central Asia	OECD high income	Best Regulatory Performance
Time (days)	330	496.4	589.6	120 (Singapore)
Cost (% of claim value)	34.4	26.6	21.5	0.1 (Bhutan)
Quality of judicial processes index (0-18)	9.0	10.3	11.7	None in 2018/19

Figure - Enforcing Contracts in Kosovo - Score

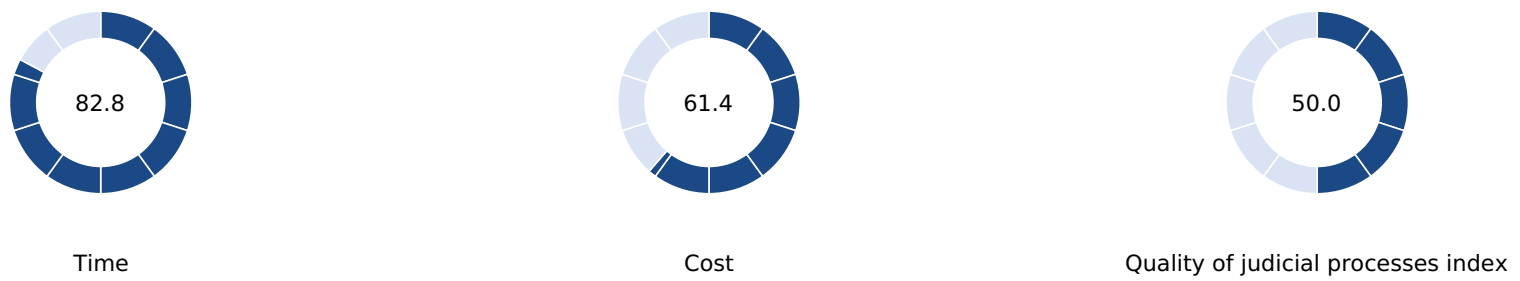


Figure - Enforcing Contracts in Kosovo and comparator economies - Ranking and Score



Note: The ranking of economies on the ease of enforcing contracts is determined by sorting their scores for enforcing contracts. These scores are the simple average of the scores for each of the component indicators.

Figure - Enforcing Contracts in Kosovo - Time and Cost

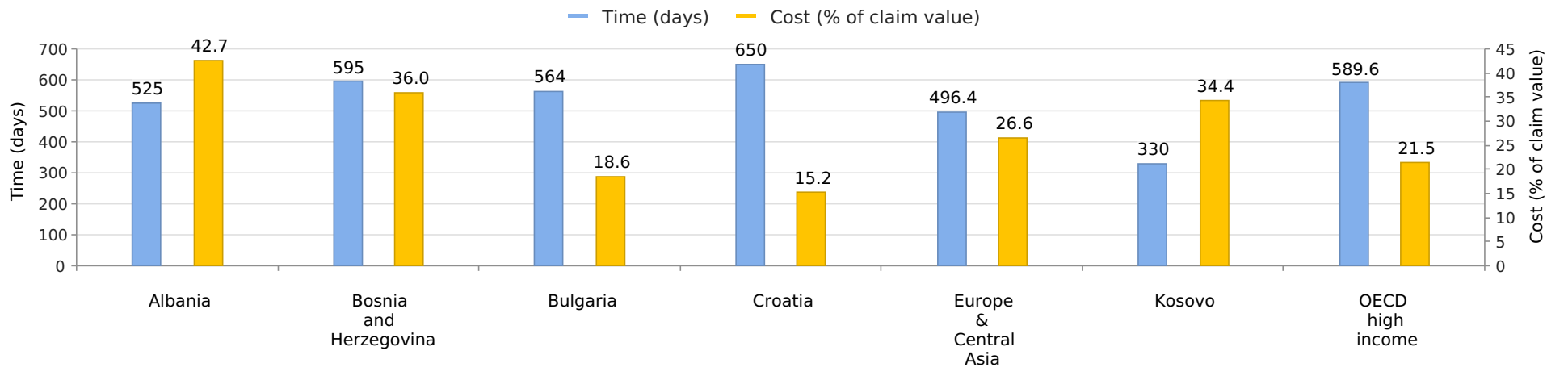
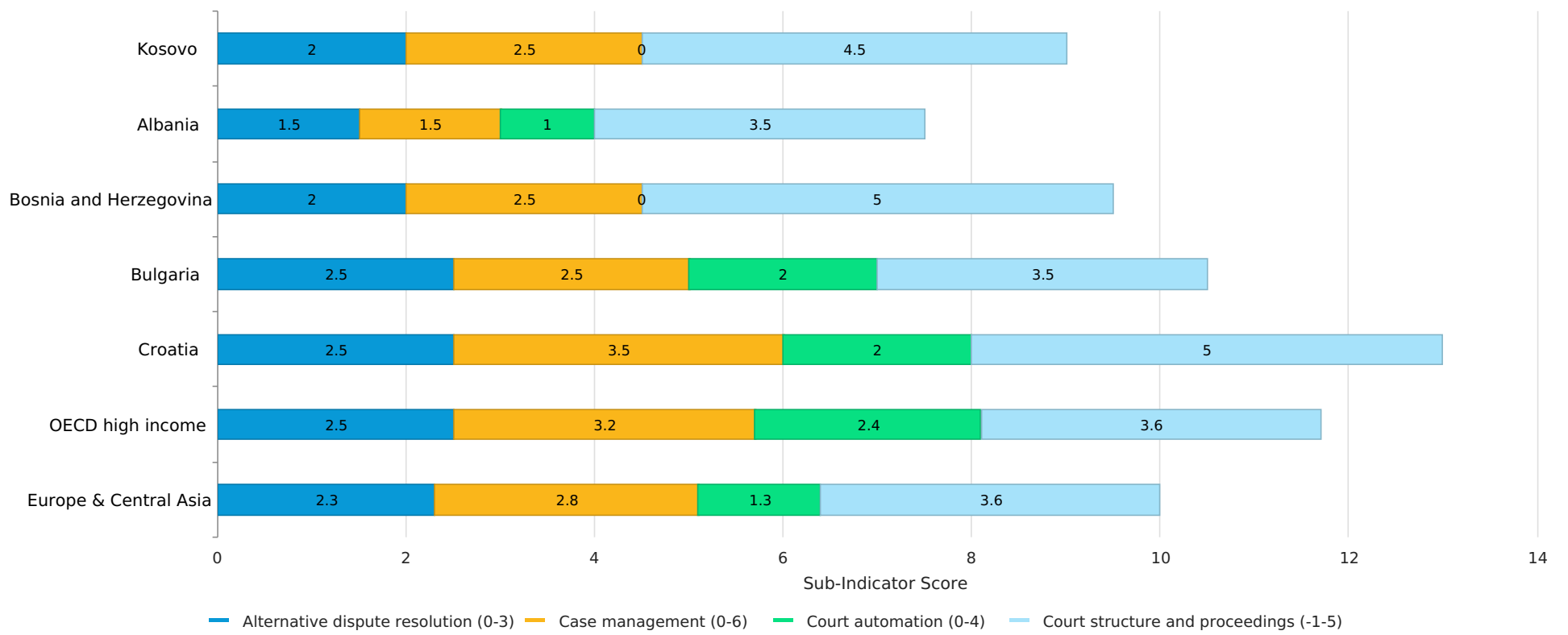


Figure - Enforcing Contracts in Kosovo and comparator economies - Measure of Quality



Details - Enforcing Contracts in Kosovo

	Indicator
Time (days)	330
Filing and service	60
Trial and judgment	180
Enforcement of judgment	90
Cost (% of claim value)	34.4
Attorney fees	25.2
Court fees	7.8
Enforcement fees	1.4
Quality of judicial processes index (0-18)	9.0
Court structure and proceedings (-1-5)	4.5
Case management (0-6)	2.5
Court automation (0-4)	0.0
Alternative dispute resolution (0-3)	2.0

Details - Enforcing Contracts in Kosovo - Measure of Quality

	Answer	Score
Quality of judicial processes index (0-18)		9.0
Court structure and proceedings (-1-5)		4.5
1. Is there a court or division of a court dedicated solely to hearing commercial cases?	Yes	1.5
2. Small claims court		1.5
2.a. Is there a small claims court or a fast-track procedure for small claims?	Yes	
2.b. If yes, is self-representation allowed?	Yes	
3. Is pretrial attachment available?	Yes	1.0
4. Are new cases assigned randomly to judges?	Yes, but manual	0.5
5. Does a woman's testimony carry the same evidentiary weight in court as a man's?	Yes	0.0
Case management (0-6)		2.5
1. Time standards		1.0
1.a. Are there laws setting overall time standards for key court events in a civil case?	Yes	
1.b. If yes, are the time standards set for at least three court events?	Yes	
1.c. Are these time standards respected in more than 50% of cases?	Yes	
2. Adjournments		0.5
2.a. Does the law regulate the maximum number of adjournments that can be granted?	No	
2.b. Are adjournments limited to unforeseen and exceptional circumstances?	Yes	
2.c. If rules on adjournments exist, are they respected in more than 50% of cases?	Yes	
3. Can two of the following four reports be generated about the competent court: (i) time to disposition report; (ii) clearance rate report; (iii) age of pending cases report; and (iv) single case progress report?	No	0.0
4. Is a pretrial conference among the case management techniques used before the competent court?	Yes	1.0
5. Are there any electronic case management tools in place within the competent court for use by judges?	No	0.0
6. Are there any electronic case management tools in place within the competent court for use by lawyers?	No	0.0
Court automation (0-4)		0.0
1. Can the initial complaint be filed electronically through a dedicated platform within the competent court?	No	0.0
2. Is it possible to carry out service of process electronically for claims filed before the competent court?	No	0.0
3. Can court fees be paid electronically within the competent court?	No	0.0
4. Publication of judgments		0.0
4.a. Are judgments rendered in commercial cases at all levels made available to the general public through publication in official gazettes, in newspapers or on the internet or court website?	No	
4.b. Are judgments rendered in commercial cases at the appellate and supreme court level made available to the general public through publication in official gazettes, in newspapers or on the internet or court website?	No	
Alternative dispute resolution (0-3)		2.0
1. Arbitration		1.0
1.a. Is domestic commercial arbitration governed by a consolidated law or consolidated chapter or section of the applicable code of civil procedure encompassing substantially all its aspects?	Yes	
1.b. Are there any commercial disputes—aside from those that deal with public order or public policy—that cannot be submitted to arbitration?	Yes	
1.c. Are valid arbitration clauses or agreements usually enforced by the courts?	Yes	

2. Mediation/Conciliation	1.0
2.a. Is voluntary mediation or conciliation available?	Yes
2.b. Are mediation, conciliation or both governed by a consolidated law or consolidated chapter or section of the applicable code of civil procedure encompassing substantially all their aspects (for example, definition, aim and scope of application, design)?	Yes
2.c. Are there financial incentives for parties to attempt mediation or conciliation (i.e., if mediation or conciliation is successful, a refund of court filing fees, income tax credits or the like)?	No

Resolving Insolvency

Doing Business studies the time, cost and outcome of insolvency proceedings involving domestic legal entities. These variables are used to calculate the recovery rate, which is recorded as cents on the dollar recovered by secured creditors through reorganization, liquidation or debt enforcement (foreclosure or receivership) proceedings. To determine the present value of the amount recovered by creditors, *Doing Business* uses the lending rates from the International Monetary Fund, supplemented with data from central banks and the Economist Intelligence Unit. The most recent round of data collection was completed in May 2019. [See the methodology for more information.](#)

What the indicators measure

Time required to recover debt (years)

- Measured in calendar years
- Appeals and requests for extension are included

Cost required to recover debt (% of debtor's estate)

- Measured as percentage of estate value
- Court fees
- Fees of insolvency administrators
- Lawyers' fees
- Assessors' and auctioneers' fees
- Other related fees

Outcome

- Whether business continues operating as a going concern or business assets are sold piecemeal

Recovery rate for creditors

- Measures the cents on the dollar recovered by secured creditors
- Outcome for the business (survival or not) determines the maximum value that can be recovered
- Official costs of the insolvency proceedings are deducted
- Depreciation of furniture is taken into account
- Present value of debt recovered

Strength of insolvency framework index (0- 16)

- Sum of the scores of four component indices:
- Commencement of proceedings index (0-3)
- Management of debtor's assets index (0-6)
- Reorganization proceedings index (0-3)
- Creditor participation index (0-4)

Case study assumptions

To make the data on the time, cost and outcome comparable across economies, several assumptions about the business and the case are used:

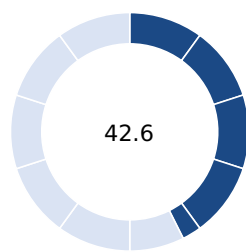
- A hotel located in the largest city (or cities) has 201 employees and 50 suppliers. The hotel experiences financial difficulties.
- The value of the hotel is 100% of the income per capita or the equivalent in local currency of USD 200,000, whichever is greater.
- The hotel has a loan from a domestic bank, secured by a mortgage over the hotel's real estate. The hotel cannot pay back the loan, but makes enough money to operate otherwise.

In addition, *Doing Business* evaluates the quality of legal framework applicable to judicial liquidation and reorganization proceedings and the extent to which best insolvency practices have been implemented in each economy covered.

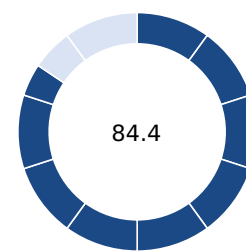
Resolving Insolvency - Kosovo

Indicator	Kosovo	Europe & Central Asia	OECD high income	Best Regulatory Performance
Recovery rate (cents on the dollar)	39.6	38.5	70.2	92.9 (Norway)
Time (years)	2.0	2.3	1.7	0.4 (Ireland)
Cost (% of estate)	15.0	13.3	9.3	1.0 (Norway)
Outcome (0 as piecemeal sale and 1 as going concern)	0
Strength of insolvency framework index (0-16)	13.5	11.2	11.9	None in 2018/19

Figure - Resolving Insolvency in Kosovo - Score

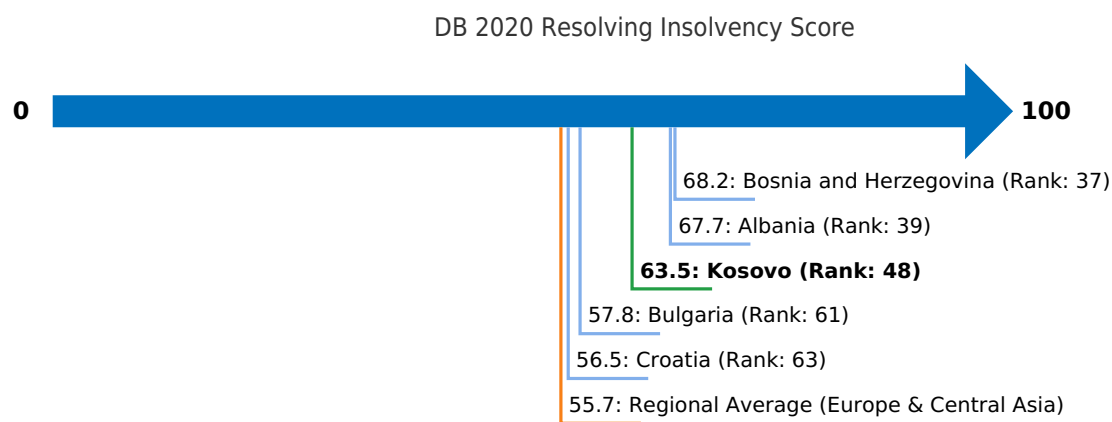


Recovery rate



Strength of insolvency framework index

Figure - Resolving Insolvency in Kosovo and comparator economies - Ranking and Score



Note: The ranking of economies on the ease of resolving insolvency is determined by sorting their scores for resolving insolvency. These scores are the simple average of the scores for the recovery rate and the strength of insolvency framework index.

Figure - Resolving Insolvency in Kosovo - Time and Cost

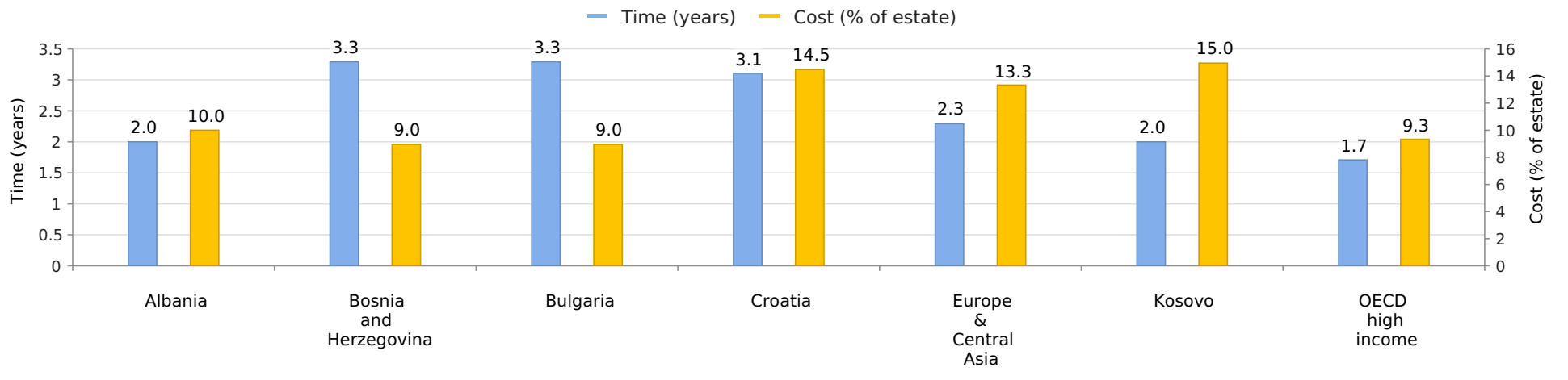
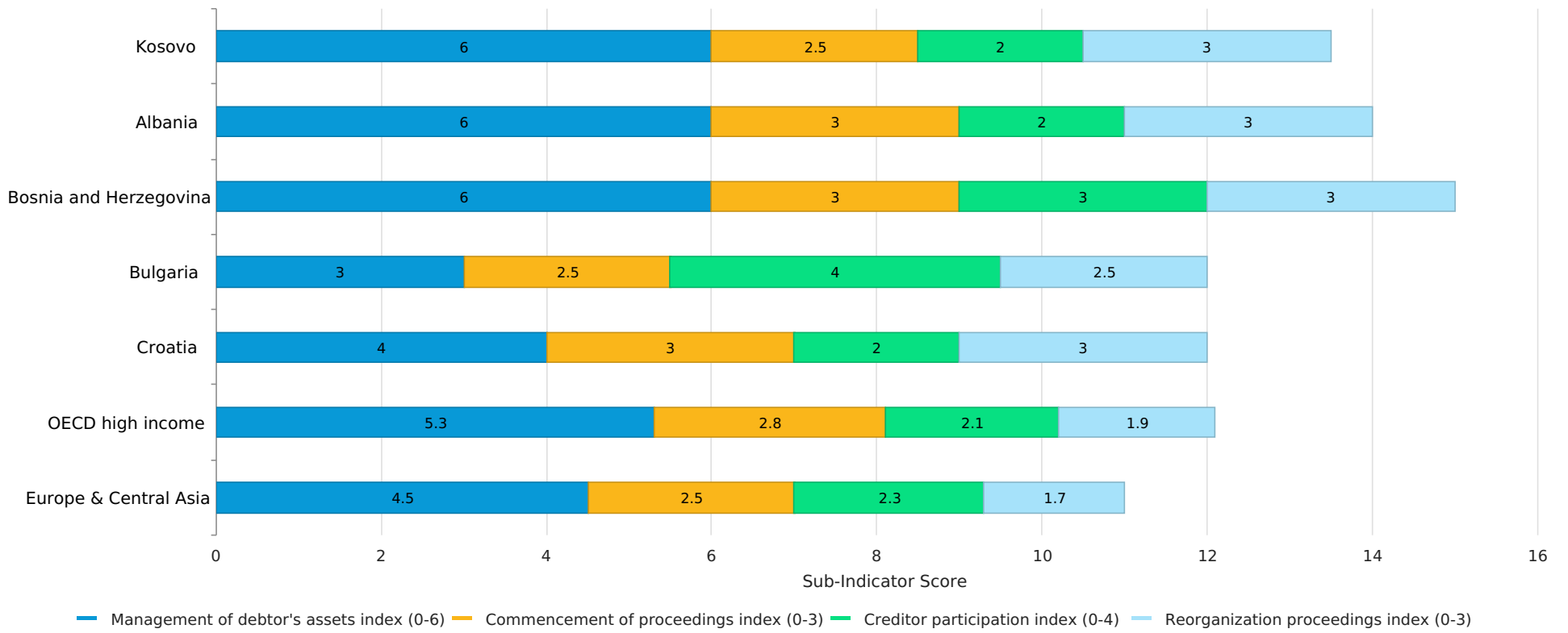
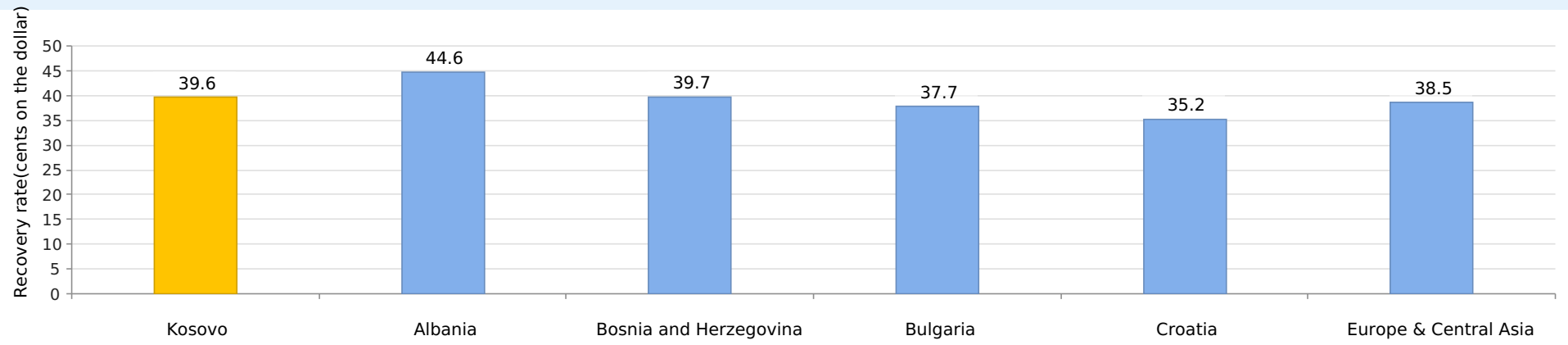


Figure - Resolving Insolvency in Kosovo and comparator economies - Measure of Quality



Note: Even if the economy's legal framework includes provisions related to insolvency proceedings (liquidation or reorganization), the economy receives 0 points for the strength of insolvency framework index, if time, cost and outcome indicators are recorded as "no practice."

Figure - Resolving Insolvency in Kosovo and comparator economies - Recovery Rate



Details - Resolving Insolvency in Kosovo

Indicator	Answer	Score
Proceeding	foreclosure	Foreclosure is the procedure which will be used because it would allow the bank to recover its money sooner than the other procedures. Furthermore, reorganization and liquidation are extremely rare in Kosovo due to many reasons involving the lack of court expertise, new concepts of insolvency, court reforms, new institutions, human capacities, lack of previous practices etc., all of which have contributed to foreclosure practices.
Outcome	piecemeal sale	It will be difficult to find a buyer for the company as a going concern.
Time (in years)	2.0	It takes around 2 years to complete foreclosure in Prishtina. This is because statutory deadlines are often not complied with due to high workload of courts. After the court issues its final judgement, approximately 2 auctions will be needed to sell the property. Each of them will take around 2 months.
Cost (% of estate)	15.0	The total cost of foreclosure would be around 15% of the value of the debtor's estate. The main expenses would include attorneys fees (10%), auctioneer fees (3%), fees of accountants and experts (1.5%) and court fees (0.5%).
Recovery rate (cents on the dollar)		39.6

Details - Resolving Insolvency in Kosovo - Measure of Quality

	Answer	Score
Strength of insolvency framework index (0-16)		13.5
Commencement of proceedings index (0-3)		2.5
What procedures are available to a DEBTOR when commencing insolvency proceedings?	(a) Debtor may file for both liquidation and reorganization	1.0
Does the insolvency framework allow a CREDITOR to file for insolvency of the debtor?	(b) Yes, but a creditor may file for liquidation only	0.5
What basis for commencement of the insolvency proceedings is allowed under the insolvency framework? (a) Debtor is generally unable to pay its debts as they mature (b) The value of debtor's liabilities exceeds the value of its assets	(c) Both (a) and (b) options are available, but only one of them needs to be complied with	1.0
Management of debtor's assets index (0-6)		6.0
Does the insolvency framework allow the continuation of contracts supplying essential goods and services to the debtor?	Yes	1.0
Does the insolvency framework allow the rejection by the debtor of overly burdensome contracts?	Yes	1.0
Does the insolvency framework allow avoidance of preferential transactions?	Yes	1.0
Does the insolvency framework allow avoidance of undervalued transactions?	Yes	1.0
Does the insolvency framework provide for the possibility of the debtor obtaining credit after commencement of insolvency proceedings?	Yes	1.0
Does the insolvency framework assign priority to post-commencement credit?	(b) Yes over ordinary unsecured creditors but not over secured creditors	1.0
Reorganization proceedings index (0-3)		3.0
Which creditors vote on the proposed reorganization plan?	(b) Only creditors whose rights are affected by the proposed plan	1.0
Does the insolvency framework require that dissenting creditors in reorganization receive at least as much as what they would obtain in a liquidation?	Yes	1.0
Are the creditors divided into classes for the purposes of voting on the reorganization plan, does each class vote separately and are creditors in the same class treated equally?	Yes	1.0
Creditor participation index (0-4)		2.0
Does the insolvency framework require approval by the creditors for selection or appointment of the insolvency representative?	No	0.0
Does the insolvency framework require approval by the creditors for sale of substantial assets of the debtor?	No	0.0
Does the insolvency framework provide that a creditor has the right to request information from the insolvency representative?	Yes	1.0
Does the insolvency framework provide that a creditor has the right to object to decisions accepting or rejecting creditors' claims?	Yes	1.0

Note: Even if the economy's legal framework includes provisions related to insolvency proceedings (liquidation or reorganization), the economy receives 0 points for the strength of insolvency framework index, if time, cost and outcome indicators are recorded as "no practice."

Employing Workers

Doing Business presents detailed data for the employing workers indicators on the *Doing Business* website (<http://www.doingbusiness.org>). The study does not present rankings of economies on these indicators or include the topic in the aggregate ease of doing business score or ranking on the ease of doing business.

The most recent round of data collection was completed in May 2019. [See the methodology for more information.](#)

What the indicators measure

Hiring

(i) whether fixed-term contracts are prohibited for permanent tasks; (ii) maximum cumulative duration of fixed-term contracts; (iii) length of the maximum probationary period; (iv) minimum wage; (v) ratio of minimum wage to the average value added per worker.

Working hours

(i) maximum number of working days allowed per week; (ii) premiums for work: at night, on a weekly rest day and overtime; (iii) whether there are restrictions on work at night, work on a weekly rest day and for overtime work; (iv) length of paid annual leave.

Redundancy rules

(i) whether redundancy can be basis for terminating workers; (ii) whether employer needs to notify and/or get approval from third party to terminate 1 redundant worker and a group of 9 redundant workers; (iii) whether the law requires employer to reassign or retrain a worker before making worker redundant; (iv) whether priority rules apply for redundancies and reemployment.

Redundancy cost

(i) notice period for redundancy dismissal; (ii) severance payments, and (iii) penalties due when terminating a redundant worker. Data on the availability of unemployment protection for a worker with one year of employment is also collected.

Case study assumptions

To make the data comparable across economies, several assumptions about the worker and the business are used.

The worker:

- Is a cashier in a supermarket or grocery store, age 19, with one year of work experience.
- Is a full-time employee.
- Is not a member of the labor union, unless membership is mandatory.

The business:

- Is a limited liability company (or the equivalent in the economy).
- Operates a supermarket or grocery store in the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- Has 60 employees.
- Is subject to collective bargaining agreements if such agreements cover more than 50% of the food retail sector and they apply even to firms that are not party to them.
- Abides by every law and regulation but does not grant workers more benefits than those mandated by law, regulation or (if applicable) collective bargaining agreements.

Employing Workers - Kosovo

Details - Employing Workers in Kosovo

	Answer
Hiring	
Fixed-term contracts prohibited for permanent tasks?	No
Maximum length of a single fixed-term contract (months)	120.0
Maximum length of fixed-term contracts, including renewals (months)	120.0
Minimum wage applicable to the worker assumed in the case study (US\$/month)	148.8
Ratio of minimum wage to value added per worker	0.3
Maximum length of probationary period (months)	6.0
Working hours	
Standard workday	8.0
Maximum number of working days per week	6.0
Premium for night work (% of hourly pay)	30.0
Premium for work on weekly rest day (% of hourly pay)	50.0
Premium for overtime work (% of hourly pay)	30.0
Restrictions on night work?	No
Restrictions on weekly holiday?	No
Restrictions on overtime work?	No
Paid annual leave for a worker with 1 year of tenure (working days)	20.0
Paid annual leave for a worker with 5 years of tenure (working days)	21.0
Paid annual leave for a worker with 10 years of tenure (working days)	22.0
Paid annual leave (average for workers with 1, 5 and 10 years of tenure, in working days)	21.0
Redundancy rules	
Dismissal due to redundancy allowed by law?	Yes
Third-party notification if one worker is dismissed?	No
Third-party approval if one worker is dismissed?	No
Third-party notification if nine workers are dismissed?	No
Third-party approval if nine workers are dismissed?	No
Retraining or reassignment obligation before redundancy?	Yes
Priority rules for redundancies?	Yes
Priority rules for reemployment?	Yes
Redundancy cost	
Notice period for redundancy dismissal for a worker with 1 year of tenure (weeks of salary)	4.3
Notice period for redundancy dismissal for a worker with 5 years of tenure (weeks of salary)	4.3
Notice period for redundancy dismissal for a worker with 10 years of tenure (weeks of salary)	4.3
Notice period for redundancy dismissal (average for workers with 1, 5 and 10 years of tenure, in weeks of salary)	4.3
Severance pay for redundancy dismissal for a worker with 1 year of tenure (weeks of salary)	0.0
Severance pay for redundancy dismissal for a worker with 5 years of tenure (weeks of salary)	8.7

Severance pay for redundancy dismissal for a worker with 10 years of tenure (weeks of salary)	13.0
Severance pay for redundancy dismissal (average for workers with 1, 5 and 10 years of tenure, in weeks of salary)	7.2
Unemployment protection after one year of employment?	No

Business Reforms in Kosovo

From May 2, 2018 to May 1, 2019, 115 economies implemented 294 business regulatory reforms across the 10 areas measured by Doing Business. Reforms inspired by *Doing Business* have been implemented by economies in all regions. The following are reforms implemented since *Doing Business* 2008.

✓ = *Doing Business* reform making it easier to do business. ✗ = Change making it more difficult to do business.

DB2020

- ✓ **Dealing with Construction Permits:** Kosovo made dealing with construction permits easier by eliminating the requirement to notify of the start of construction and receive a location inspection.
- ✓ **Getting Electricity:** Kosovo improved the reliability of power supply by investing in grid infrastructure and by implementing a Supervisory Control and Data Acquisition (SCADA) automatic energy management system for outage monitoring and the restoration of service.
- ✓ **Protecting Minority Investors:** Kosovo strengthened minority investor protections by requiring greater disclosure of transactions with interested parties, extending access to corporate information before trial, clarifying ownership and control structures and requiring greater corporate transparency.
- ✓ **Enforcing Contracts:** Kosovo made enforcing contracts easier by introducing a consolidated law on voluntary mediation.

DB2019

- ✓ **Dealing with Construction Permits:** Kosovo made dealing with construction permits easier by streamlining the inspection system through the use of an in-house engineer.
- ✓ **Paying Taxes:** Kosovo made paying taxes easier by allowing taxpayers to claim value added tax refund on the standard value added tax return form, by streamlining the value added tax audit process and by eliminating the requirement to report purchases over €500 (\$570).
- ✓ **Trading across Borders:** Kosovo made exporting easier by streamlining customs clearance at the border.

DB2018

- ✓ **Starting a Business:** Kosovo made starting a business easier by simplifying the process of registering employees.
- ✓ **Getting Credit:** Kosovo strengthened access to credit by adopting a new law that establishes clear priority rules inside bankruptcy for secured creditors and clear grounds for relief from a stay for secured creditors in reorganization procedures.
- ✓ **Resolving Insolvency:** Kosovo made resolving insolvency easier by introducing a legal framework for corporate insolvency, making liquidation and reorganization procedures available to debtors and creditors.

DB2017

- ✓ **Paying Taxes:** Kosovo made paying taxes easier by introducing an online system for filing and paying VAT and social security contributions, and it made paying taxes less costly by allowing more types of expenses to be deducted for the calculation of corporate income tax.
- ✓ **Trading across Borders:** Kosovo reduced the time and cost of documentary compliance and the time of border compliance for exporting by improving its automated customs data management system, streamlining customs clearance processes and implementing an Albania-Kosovo Transit Corridor.

DB2016

- ✓ **Paying Taxes:** Kosovo made paying taxes easier for companies by abolishing the annual business license fee.

DB2015

- ✓ **Dealing with Construction Permits:** Kosovo made dealing with construction permits easier by establishing a new phased inspection scheme and substantially reducing the building permit fee.
- ✗ **Registering Property:** Kosovo made transferring property more difficult by increasing the fee for the registration of property transactions.
- ✓ **Enforcing Contracts:** Kosovo made enforcing contracts easier by introducing a private bailiff system.

DB2014

- ✓ **Starting a Business:** Kosovo made starting a business easier by creating a one-stop shop for incorporation.
- ✓ **Dealing with Construction Permits:** Kosovo made dealing with construction permits easier by eliminating the requirement for validation of the main construction project, eliminating fees for technical approvals from the municipality and reducing the building permit fee.
- ✓ **Registering Property:** Kosovo made transferring property easier by introducing a new notary system and by combining procedures for drafting and legalizing sale and purchase agreements.

DB2013

- ✓ **Starting a Business:** Kosovo made starting a business easier by eliminating the minimum capital requirement and business registration fee and streamlining the business registration process.
- ✓ **Protecting Minority Investors:** Kosovo strengthened investor protections by introducing a requirement for shareholder approval of related-party transactions, requiring greater disclosure of such transactions in the annual report and making it easier to sue directors when such transactions are prejudicial.

Employing Workers: Kosovo introduced a minimum wage.

DB2012

Employing Workers: Kosovo increased the premium for night work as well as the days of annual leave. In addition, Kosovo decreased the notice period applicable in cases of redundancy dismissals.

DB2011

- ✗ **Starting a Business:** Kosovo made business start-up more difficult by replacing the tax number previously required with a “fiscal number,” which takes longer to issue and requires the tax administration to first inspect the business premises.
 - ✗ **Registering Property:** Kosovo made transferring property more difficult by making it mandatory to obtain a preemption certificate from the Property Department of the Municipality
-

DB2010

- ✓ **Registering Property:** Kosovo made transferring property easier by not requiring a certificate of incorporation to be obtained.
- ✓ **Paying Taxes:** Kosovo made paying taxes less costly for companies by reducing the corporate income tax rate.

Doing Business 2020 is the 17th in a series of annual studies investigating the regulations that enhance business activity and those that constrain it. It provides quantitative indicators covering 12 areas of the business environment in 190 economies. The goal of the *Doing Business* series is to provide objective data for use by governments in designing sound business regulatory policies and to encourage research on the important dimensions of the regulatory environment for firms.

www.doingbusiness.org



ISBN 978-1-4648-1440-2



SKU 211440